

From: "charter@tradewindaviation.com"

To: [REDACTED]; [REDACTED]

Subject: Tradewind Aviation Email Confirmation

Date: Mon, 17 Dec 2012 14:41:03 +0000

Inline-Images: Z8.jpg

Tradewind Aviation Travel Itinerary

PLEASE REMEMBER THE TIME CHANGE! SAN JUAN, ST THOMAS, ANTIGUA AND ST BARTHS ARE ON ATLANTIC TIME WHICH IS CURRENTLY ONE HOUR EARLIER THAN EASTERN TIME.

Thank you for booking with Tradewind Aviation!

If you have not yet done so, please provide us with your airline connection details. Complete airline connection instructions for all airports is listed below.

If we can assist in any way, please do not hesitate to contact us at 1-203-267-3305 or charter@tradewindaviation.com

We look forward to welcoming you aboard!

Confirmation Number: [REDACTED]

Flight & Passenger Information

Passenger	Flight And Routing Info	
	Fare Class	Routing Info
[REDACTED] [Adult]	WPH	Departs: San Juan, Puerto Rico (SJU) [REDACTED] Arrives: St. Barths (SBH) [REDACTED]
	WPH	Departs: St. Barths (SBH) [REDACTED] Arrives: San Juan, Puerto Rico (SJU) [REDACTED]

Receipt Information

Fare Details:

SJU-SBH Base Fare: 595.00 Tax: 0.00
SBH-SJU Base Fare: 595.00 Tax: 0.00

Fee Details:

SJU-SBH IT25.00
SBH-SJU IT25.00

Total: 1240.00

Billing And Payment Information (Travel is only confirmed when payment is indicated below)

Billing & Contact Info

[REDACTED]

Telephone: [REDACTED]

Payment Date	Method	Ref#	Approval and Codes	Acct	Type	Amount	Agent
No payment history							

Reservation created by: bedwards

Conditions of Travel

WPH

ARRIVAL AND DEPARTURE

VIP Service is available in San Juan and St Thomas from airline arrival to Tradewind flight. With VIP Service, passengers are greeted at their airline flight arrival gate and escorted directly to the Tradewind departures area, eliminating the need to exit and re-enter security. Baggage is retrieved and checked-in by our handling agent.

On the return from St Barths to San Juan or St Thomas, VIP service is included; Passengers are escorted through immigration/customs and directed towards their airline connections.

In Antigua, VIP Service from airline arrival to Tradewind flight is complimentary. For British Airways departures, a VIP departures lounge is available for purchase.

For more information or to purchase VIP service please contact us at 1-203-267-3305 or charter@tradewindaviation.com

ABOUT YOUR FLIGHT

Safety is our number one priority and will never be compromised. Tradewind Aviation holds U.S. Air Carrier certificate number TWYA123K and has been certificated since May of 2002. All pilots are screened and trained by our management team. Captains attend simulator-based training on an annual basis. All passenger flights are conducted with two pilots, current and qualified in the aircraft.

During your flight, you will notice some sounds (beeps, voices, etc.) coming from the cockpit area. This is normal operation and for safety reasons it cannot be turned off. If you hear "traffic, traffic" for instance, it means that the Traffic Collision Avoidance System (TCAS) is alerting the pilots to other aircraft in the vicinity. The announcement "five hundred" is an indication that the Ground Proximity warning system is doing its job. If you have any questions about these systems please feel free to contact us for more information.

We strive to make every aspect of your flight enjoyable. If there is anything we can do to make you more comfortable, please do not hesitate to let us know.

AIRPORT INFORMATION

San Juan to St Barth Flights

If you have purchased VIP Service, a Tradewind Aviation handling representative will greet you at your commercial flight arrival gate.

If you have carry-on baggage only, you may proceed directly to our departures area Gate 32 in Concourse B. On arrival at the gate please call us so that we can advise the handler.

Check-In at San Juan is with our handling agent, Rome International, in Concourse B

Rome International: 787.791.7400

Directions from Concourse A (JetBlue)

Proceed to the baggage claim area in the lower level. Collect bags and go up the escalator located to the left of the baggage carousels. Once upstairs, proceed towards Concourse B. The Rome International check-in counter is located to the left of the US Air check-in counters.

Directions from Concourse B or C (Delta, United, US Air, Spirit, Air-Tran, Copa)

Proceed to the baggage claim area in the lower level. Exit baggage claim and turn immediately to your left and up the escalators to the second floor of Concourse B. The Rome International check-in counter is located just to the left of US Airways.

Directions from Concourse D (American Airlines, Iberia, British Airways)

Proceed to the baggage claim area in the lower level. Collect bags and exit the baggage claim area. Once outside, turn left and proceed towards Concourse B. The Rome International check-in counter is upstairs in Concourse B, just to the left of US Airways.

When the aircraft is ready for boarding a Rome representative will escort you out to the plane.

St Thomas to St Barth Flights

Check-In at St Thomas is with our handling agent, St Thomas Jet Center, in the main terminal

St Thomas Jet Center: 340.777.9177

Collect bags and proceed to the St Thomas Jet Center counter near the far left of the check-in counters. Check-in will be available one hour prior to schedule departure. After check-in proceed to the departures area Gate 10 to the left of the check-in counters. From there a representative will take you out to the plane for departure.

Antigua to St Barth Flights

On arrival from your airline flight, you will be greeted in the arrivals hall by our handling agent, FBO2000, and guided through the in-transit immigration line, to baggage claim and through customs. After customs, you may employ a porter to transport and check-in your bags or you may proceed to the check-in counter, Port Services Antigua, located to the far left of the airline check in counters.

On return from St Barths, you will be escorted through the in-transit immigration line and through customs. If you have purchased the VIP Departure lounge (available to British Airways passengers only), you will be transported there in the FBO2000 courtesy van. When the British Airways flight is ready you will be among the first to board.

FBO2000/Port Services Antigua: 268.462.2523

Departures from St Barth

Check-in is with our handling agent, St. Barth Services, at the far right of the check-in area. Please plan to arrive 45 minutes prior to your scheduled departure.

Useful phone numbers in St. Barthelemy

St. Barth Services: 011.590.590.29.28.17 Tradewind Aviation 001.203.267.3305

TERMS AND CONDITIONS

Aircraft Departure: Aircraft boarding will take place 15 minutes prior to the departure time. St. Barth Airport closes at sunset, NO EXCEPTIONS. We cannot delay flights due to late arrival of connecting flights. Passengers who arrive late will miss their flight and forfeit their ticket. We will, however, attempt to accommodate changes at no extra charge on a space available basis.

Reservations, Cancellations and Changes: Tickets are NON-REFUNDABLE. We will, however, accommodate changes in your itinerary to the best of our ability at no extra charge. Cancellations within 24 hours will result in a forfeited ticket.

Aircraft: Tradewind currently operates Cessna Grand Caravans and Pilatus PC-12s on these routes. No specific aircraft type can be guaranteed for a particular flight and we reserve the right to substitute aircraft if necessary. Please note that the flight time between San Juan and St Barths in the Caravan is 1 hour and 20 minutes. Caravan flight time between Antigua or St Thomas and St Barths is 1 hour. Please plan accordingly.

Baggage: Each passenger may take 50 lbs. of luggage. Every effort will be made to accommodate baggage but in the event that weight is deemed excessive by the Captain some baggage may be transported on other Tradewind aircraft. All pieces must fit through a Caravan cargo compartment opening which is 15" X 28" (38 X 71 centimeters). Please pack accordingly. If you have any questions, please be sure to contact our office.

Pets: Pets are welcome aboard our aircraft but must be accompanied by their owners with appropriate documentation. If your pet is rowdy, destructive, or doesn't like to play with other pets, we ask that you place it in an appropriate pet carrier. If you are traveling with a pet, please notify the office to provide the weight and confirm appropriate documentation.

Weather: In certain limited circumstances, pursuant to federal regulations and/or safety, our aircraft will not be able to depart from, or land at our destination. The decision to divert to another airport will be made by the Captain. All decisions will be made in the interest of safety and getting our passengers to their final destinations. Passengers are responsible for any costs associated with alternative travel arrangements made necessary by a weather diversion.

Customs & Visas: Passport information must be provided at the time of booking. Passports and other required documents must be presented before boarding. Please ensure that a Visa is not necessary for entry to St. Barthelemy or the U.S. Eligible international passengers traveling to the United States under the Visa Waiver Program must apply for authorization prior to departure through the U.S. Department of Homeland Security at: <https://esta.cbp.dhs.gov/esta>

Questions: Please feel free to contact us should you have any questions or concerns. We welcome any comments or suggestions you may have and strive to make your experience as comfortable and smooth as possible.

ADVICE TO INTERNATIONAL PASSENGERS ON CARRIER LIABILITY

Where a passenger's journey involves an ultimate destination or stopover in a country other than the country of departure, the Warsaw Convention may apply to the entire journey, or any portion entirely within the country of origin or destination, and may govern, and in some cases limit, the liability of Carrier for death or personal injury, delay, and for loss or damage to baggage. Under the Montreal Convention, where applicable, and under special contracts to which Carrier is a signatory, Carrier agrees to not limit its liability as to any claim for recoverable compensatory damages for personal injury or wrongful death arising under Article 17 of the Convention. Under special contracts, Carrier agrees to not avail itself of the defense available under Article 20(1) of the Warsaw Convention with respect to that portion of damages that does not exceed 100,000 SDRs (Special Drawing Rights). Except as here provided, Carrier reserves all defenses available under the Convention to such claims and, with respect to third parties, Carrier reserves all rights of recourse against any other person including, without limitation, rights of contribution and indemnity.

HOTELS IN SAN JUAN

Tradewind Aviation has negotiated rates at the following hotels in San Juan. The Ritz and Verdanza are a short 5 minute taxi ride from the airport and the San Juan Airport Hotel is inside the Airport. Be sure to mention Tradewind Aviation to get our special rate:

[Ritz Carlton](#) - (787)253-8000

Rate: \$199 per night until Dec 20th, approximately \$329 during the high season.

Located 5 minutes from the airport by taxi

[Verdanza](#) - (787) 253-9000

Rate: \$129 Standard Room, \$139 deluxe room until Dec 26th, approximately \$180 during the high season.

Breakfast included for 1 guest.

Located 5 minutes from the airport by taxi

[San Juan Airport Hotel](#) - (787) 791-1700

Rate: \$100 per night with an automatic upgrade to a suite

Breakfast included

Located in the airport