

From: <westernunionresponse@westernunion.com>

To: <[REDACTED]>

Subject: Western Union: We Have Not Received Funds

Date: Thu, 08 Nov 2012 15:29:28 +0000

Attachments: smime.p7s

Dear LESLEY GROFF,

We would like to help you complete your money transfer, but we have not received funds for your transaction. Please check with your bank and make sure the bill through WU® Pay has been paid. It may take a couple of days after you pay your WU Pay bill for us to receive payment from your bank. As soon as we receive payment we will process your transaction. Please ensure the funds are received by 20121120 or your transaction will be cancelled.

To pay your bill through WU Pay and complete your money transfer, follow these steps:

- 1) Login to your bank's bill pay area.
- 2) Setup WU Pay as a payee/biller using the information below:

Pay to/Biller Name: WU Pay
Your WU Pay Account Number: [REDACTED]
Pay to/Biller Address: P.O. Box 635808 Cincinnati, OH
Pay to/Biller ZIP: 45263-5808
Pay to/Biller Phone Number: [REDACTED]
Total Amount Due: \$1615.00

- 3) Pay the total amount due.

If you have already sent the payment for this order, please disregard this automatic reminder email. If your transaction has been cancelled, any funds received after the cancellation date will be returned to your bank account.

Your Money Transfer Control Number [MTCN] is: 3274473527. Please reference this MTCN number when speaking with a Western Union representative or to track your transfer online.

If you have further questions, please visit our Contact Us page at www.westernunion.com

Thank you for using Western Union!

This is a customer service e-mail from Western Union. Please note that you may receive service email in accordance with your Western Union service agreements, whether or not you elect to receive promotional email. We kindly ask you not to reply to this e-mail but instead contact us securely by visiting the "Contact Us" section at westernunion.com if you require additional information.

Western Union Financial Service, Inc.
PO Box 6036
Englewood, CO 80112

[Privacy Policy](#)

[Learn more](#) about how to protect yourself from fraud.

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