

From: "TrueBlue" <mail@promo-em.jetblue.com>
To: "██████████" <██████████>
Subject: Thank you for your support
Date: Mon, 05 Nov 2012 17:02:02 +0000

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JetBlue/TrueBlue

Dear TrueBlue family,

I wanted to send you this final note regarding Hurricane Sandy. There aren't enough words to express just how grateful we are to have your support and understanding throughout this devastating event as our crewmembers work to accommodate those affected. Thankfully we are now back to running a full schedule at all of our airports; however, I understand some of you experienced cancellations and it was difficult to offer you alternative options. We have also heard from customers and crewmembers who have been significantly impacted, and our thoughts and prayers are with them and their loved ones as they begin their journey to recovery.

Furthermore, the response from our customers in supporting the American Red Cross through jetbluegives.org has been nothing short of staggering, and we are deeply thankful to all of you. There are times when all of us are challenged by events, and it is how we respond that shows the character and humanity of us all. I am humbled by your support, your patience and your thoughtful care for others. It is an honor to have you as part of our family.

On behalf of all of us here at JetBlue, thank you!

Sincerely,

Dave Canty
Director, Loyalty Marketing & Partnerships



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