

From: Darren Indyke <[REDACTED]>
To: Lesley Groff <[REDACTED]>
Subject: Re: Confirmation Receipt for Reservation# 413805-2
Date: Wed, 10 Oct 2012 17:17:32 +0000

Thx

Sent from my iPhone

On Oct 10, 2012, at 1:16 PM, Lesley Groff <[REDACTED]> wrote:

Begin forwarded message:

From: <[REDACTED]>
Subject: Confirmation Receipt for Reservation# 413805-2
Date: October 2, 2012 2:39:44 PM EDT
To: <[REDACTED]>, <[REDACTED]>

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My Limousine Service 235 Route 10 East Hanover, NJ 07936 Phone: [REDACTED] Fax: [REDACTED] Email: [REDACTED] Web: www.mylimo.com				
Reservation Confirmation ARRIVAL				
Pickup Date: 10/10/12 Wednesday	Pickup Time: 04:15PM	Drop:	Pax#: 1	Chauf.:
Res#: 413805-2	Start Time:	End:	Veh Type: SEDAN	Veh.#:
Passenger: INDYKE, DARREN	Pickup Phone: - -			
Caller: LESLIE GROFF	Caller#: [REDACTED]			
Account: PVTRIDE-PRIVATE RESERVATION	Paid By: Credit Card - MC			

**Pickup
Address:**

Airport: NEWARK AIRPORT
Airline: AA - American Airlines
Flight#: 932 ETA: 04:15PM
Origin Info: MIA - MIAMI, FL

Airport Landmark: EWR - BAGGAGE

Pickup Point: DRIVER MEET & GREET INSIDE

Pickup Directions: MEET AND GREET PROCEDURE: YOUR CHAUFFEUR WILL BE HOLDING A BLUE SIGN DISPLAYING THE PASSENGER'S NAME. *FOR DOMESTIC ARRIVALS*: DRIVER GREET'S AT ENTRANCE TO BAGGAGE CLAIM *FOR INTERNATIONAL ARRIVALS*: DRIVER GREET'S AT CUSTOMS EXIT. *MINI BUS AND MOTOR COACHES MUST BE MET CURBSIDE* - CALL DISPATCHER [REDACTED] TO ARRANGE CURBSIDE PICK UP. IF YOU DO NOT SEE YOUR CHAUFFEUR, PLEASE CALL [REDACTED] OR [REDACTED] X12

**Dropoff
Address:**

Street#/Name: [REDACTED]
Apt#/Room#:
Dropoff Point:
Address Line2: [REDACTED] CELL
Cross Streets:
City: LIVINGSTON, NJ 07039
Dropoff Directions:

Special Instructions:

Flat Rate	\$59.00
Wait Time	\$0.00
Tolls	\$2.65
Parking	\$8.00
Gratuity	\$8.85
Sub Total	\$78.50
Taxes	\$5.16
Acct. Service Chg.	\$4.00
Amount Due	\$87.66

Terms & Conditions:

CREDIT CARD PAYMENT: Cardholder acknowledges receipt of services in the amount of the total shown here on and agrees to perform the obligations set forth in the cardholder's agreement with the issuer. Card member accepts full responsibility for vehicle interior damage or any special cleaning necessary and hereby authorizes My Limousine Service to adjust the total shown here on to reflect these changes.

APPROPRIATE BEHAVIOR: Behavior deemed by the chauffeur to be illegal or perilous will result in immediate termination of the trip and full payment will be due. **CANCELLATION:** A cancellation fee equal to the total trip cost will be charged for any cancellation that is made less than two hours before the scheduled pick-up time for domestic reservations. International reservations require 24 hour notice of cancellation. This applies to (Sedans, Vans, SUVs, and Stretch Limousines). All Mini Bus and Motor coach reservations require 24 hour notice for cancellation. Cancellations must be made by phone. Faxes and emails will not be accepted. My Limousine Service is not responsible for passenger flights which are missed, canceled, diverted, and delayed or any incident that results in failure to comply with the required cancellation policy. In these instances My Limousine Service will exact its best efforts to fulfill our client's needs, subject to "Wait Time" fees/"Late Cancellation" fees/ re-bookings, without detriment to other reserved clients. **NO SHOW:** A fee equal to the trip cost plus applicable "wait time" charges, tolls, and parking will be charged when the passenger fails to show (or make contact) at the designated time/location for which a reservation was made. **"WAIT TIME":** After an initial fifteen minute "grace period", passengers unprepared to depart at the scheduled pick-up time will be charged at the hourly rate for the vehicle. Charges will be assessed in fifteen minute increments. Domestic Airport and train arrivals (except for private planes) are exempt from this policy. International Arrivals after a one hour grace period, are subject to wait time fees of the hourly rate of the vehicle booked. **STOPS:** Passengers requesting to stop during a "flat rate" trip will be assessed a "Stop Charge" The charge will be assessed if the stop meets one or both of the following criteria: 1) the chauffeur has to deviate a mile or more (total) from the route; and/or, 2) the total time associated with the stop is ten minutes or more. **TOLLS:** "Flat rate" trips are charged a standard toll for that zone. Hourly trips will be billed for the standard toll charges. **PARKING:** "Flat rate" trips are charged a standard parking charge for that pick up location. **LOST ITEMS:** My Limousine Service is not responsible for items left in the vehicle. **THIS IS NOT A RECEIPT,** but an estimate of charges for the proposed trip. The passenger will be responsible for payment of the final charges which may be higher or lower than the amount estimated above. **NO CHANGES OR CANCELLATIONS WILL BE ACCEPTED BY EMAIL**