

From: Lesley Groff <[REDACTED]>
To: Luciano Fontanilla <[REDACTED]>
Subject: Re: Travel arrangements for KARYNA SHULIAK traveling on 08/06/2012
Date: Fri, 03 Aug 2012 14:41:48 +0000

thanks

On Aug 3, 2012, at 10:38 AM, Luciano Fontanilla wrote:

Ok

On Aug 3, 2012 10:31 AM, "Lesley Groff" <[REDACTED]> wrote:

Hi Karyna! Here is your NEW ticket to depart on the SAME flight but on MONDAY AUG 6th. Have a safe flight home

Jojo: You are now to Pick UP Karyna on Monday Aug. 6th, at 9:30pm from JFK please confirm back.

Bella: because I booked this ticket within 24 hours of the purchase of original ticket, Centurian was able to Void the ticket. There are no fees involved.

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Travel arrangements for KARYNA SHULIAK traveling on 08/06/2012
Date: August 3, 2012 10:27:23 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: CPVALM
Traveler: KARYNA SHULIAK

Flight Information:

Reserved: AMERICAN AIRLINES 16
Class: Economy
Seats: Unassigned
Departs: San Francisco, CA - SFO
Date: Aug 06,2012 Time: 12:45 PM
Arrives: New York JFK, NY - JFK
Date: Aug 06,2012 Time: 9:30 PM

Airline Confirmation Numbers:

AMERICAN AIRLINES CPVALM

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with Trivisa Visa Service, Inc. for visa and passport services.

If you need passport or visa services, click on the link below

<http://www.trivisa.com/affiliate/index.html?accountcode=ZC9002> you will be directed to the user friendly online resource center of Trivisa.

Use the following account: ZC9002 to place an order online or if calling direct. Please identify yourself as an American Express Card member who made your booking through Centurion Travel Service.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers

may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.