

**From:** [REDACTED] <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Cc:** [REDACTED] <[REDACTED]>  
**Subject:** Re: Karyna's flight  
**Date:** Sun, 29 Jul 2012 13:23:41 +0000

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Morning girls. I have never rec'd an email from Amex either re a flight delay. I think it may be possible to go into the actual airline website and sign up for an alert to be sent to you but I have never done it and do not know for sure. Something to investigate I suppose. I know when you buy a ticket from say American airlines, they give you an option to sign up for alerts. But like you say we must use Amex centurion to book all flights. Possibly this is an extra new step we must take.

(What I really want to say is why didn't Karyna check on her own flight? !?! ) Do you think francis will check on his flight today? Is this something that is supposed to be watched now? Please.

Sent from my iPhone

On Jul 28, 2012, at 8:37 PM, [REDACTED] <[REDACTED]> wrote:

> I much prefer Orbitz but Amex won't help us with any issues with the ticket if something goes wrong and it was booked through Orbitz and not them even if it is on the black card. That's why I go through the ordeal of always booking with Amex because I know he will freak if we don't .

>

> Sent from my iPhone

>

> On 28 Jul 2012, at 18:23, [REDACTED] <[REDACTED]> wrote:

>

>> I'm not aware of Amex ever sending flight notifications. Orbitz does. That's why I like booking through Orbitz. I have seen no difference in booking through Amex vs Orbitz.. do you guys?

>>

>> On Jul 28, 2012, at 5:38 PM, [REDACTED] <[REDACTED]> wrote:

>>

>>> Hi [REDACTED] and [REDACTED],

>>>

>>> Karynas flight has been delayed resulting in her having a long wait at the airport. I want to check whether Amex or the airline sent you any notifications as I did not book the flight. I know when I book myself through Orbitz I always get notifications but it doesn't seem to happen through Amex.

>>>

>>> I should have monitored the flight from this morning instead of from later in the afternoon when she was already there. Mistake on my part.

>>>

>>> Sent from my iPhone

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