

From: Rich Cortese <[REDACTED]>
To: Lesley Groff <[REDACTED]>
Subject: RE: Thank You!!
Date: Fri, 20 Jul 2012 15:27:57 +0000

I am glade i could help, stay in touch.
Rich

From: Lesley Groff <[REDACTED]>
Sent: Friday, July 20, 2012 8:26 AM
To: Rich Cortese
Subject: Re: Thank You!!

We are SO enjoying Atlantis. Ate at Dune last night and it was tremendous.

Oh my gosh, yes, Jeffrey hired Craig and it unfortunately did not last long. I really liked Craig too.I can understand not answering a crazy email about landscaping! I'm sure you are quite busy enough! ;)

Thanks so much again for the limo and the connection here. I already want to come back.
Lesley

Sent from my iPhone

On Jul 19, 2012, at 1:02 PM, Rich Cortese <[REDACTED]> wrote:

> Great, I'm glade I could help. If you have an in over there the place is much less intimidating. How is your boss, I haven't heard from him. Did he ever hire Craig? I got a crazy email from him about a month ago about landscaping and i decided it was better to not even answer.

> Enjoy Atlantis.
> Rich

>
> From: Lesley Groff <[REDACTED]>
> Sent: Thursday, July 19, 2012 10:42 AM
> To: Rich Cortese
> Subject: Thank You!!

> Rich! I am so happy I talked to you about the Bahamas and Atlantis!! We arrived yesterday and LOVE everything! The limo was soooooo very nice and Ted sent us a basket full of goodies and a bottle of wine we polished off last night! Love the Reef and we are heading out now for more water slide fun!! Wish you still worked here so we could meet for a cocktail.

>
> Hope all is going well with you. :) lesley

>
> Sent from my iPhone

>
> On Apr 25, 2012, at 4:10 PM, Rich Cortese
<rich.cortese@aimhosp.com<mailto:rich.cortese@aimhosp.com>> wrote:

>
> Hey I train Craig what do you expect. Next time in NY I will let you know

>
> From: Lesley Groff [mailto:[REDACTED]]
> Sent: Tuesday, April 24, 2012 08:23 PM
> To: Rich Cortese
> Subject: Re: Welcome, Lesley. Your Amazing Atlantis Vacation Begins Here.

>
> You're the best. Thanks. And yes! I have met Craig and he is great.
> I have booked him a few flights and we communicate over email a bunch. I truly hope he works out. He is very nice and responsive.!!

>
> I'm glad JE's friend enjoyed your PR recommendation. Jeffrey is just super busy and get a thousand emails a day. Believe me, I wish he would respond to more of mine!! You take care and let's keep in touch. I you are ever in NY please let me know!! We can meet for a drink.
> :) lesley
>
>
> Sent from my iPhone
>
> On Apr 24, 2012, at 6:52 PM, Rich Cortese
> <<mailto:[REDACTED]>>
> wrote:
>
> > Your all set for airport pick up. By the way have you met Craig? Also Jeff is not responding to my emails. However he did email me last week that his friends liked my recommendation here in PR.
>
> > From: lesley taylor [mailto:[REDACTED]]
> > Sent: Tuesday, April 24, 2012 09:24 AM
> > To: Rich Cortese
> > Subject: FW: Welcome, Lesley. Your Amazing Atlantis Vacation Begins Here.
>
> > This is our hotel confirm! Vacation can't come fast enough.
>
>
> > Date: Sat, 3 Mar 2012 12:34:57 -0500
> > From: <mailto:[REDACTED]>
> <mailto:[REDACTED]>
> [REDACTED]
>
> > Subject: Welcome, Lesley. Your Amazing Atlantis Vacation Begins Here.
> > To: <mailto:[REDACTED]>
> klesleyt@hotmail.com<mailto:[REDACTED]>
>
>
>
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomeh01.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomeh02.jpg]
> <http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
> v=5&a=10052&r=590&m=220&l=9&e=2&x=2456080.0>
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/images/join01b.jpg]
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/images/join02b.jpg]
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/images/join03b.jpg]
> <http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
> v=5&a=10052&r=590&m=220&l=12&e=2&x=2456080.0>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/images/join04b.jpg]
> <http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
> v=5&a=10052&r=590&m=220&l=13&e=2&x=2456080.0>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/images/join05b.jpg]
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>
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomeh04.jpg]
> YOUR RESERVATION SUMMARY
> Travel Plan: 1055335 Arrival: 2012-07-18 Departure: 2012-07-22
> # of Guests: 3
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomeh05.jpg]
>
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomeh06.jpg]
>
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_02.jpg]
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_03.jpg]
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PA_Welcome_Back_05.jpg]
> > [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_08.jpg]

>
> YOUR AMAZING ATLANTIS EXPERIENCE HAS BEGUN.
>
>
> Dear Lesley Groff,
>
> As the President/Managing Director of Atlantis, Paradise Island, I would like to be the first to extend to you a warm Atlantis welcome. Even before you arrive, my entire staff is focused on making sure you have a wonderful visit to Atlantis and discover it is, indeed, more amazing than the myth.
> Please use the links below to explore our website and start planning your family's amazing Atlantis vacation itinerary.
> We look forward to seeing you!
> Regards,
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_07.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_05.jpg]
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_09.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_10.jpg]
RELAX! WE'LL HELP WITH THE PLANNING
> There are so many amazing adventures waiting for you in Atlantis. Explore the links below or call 866-869-0025 to speak with one of our travel specialists to learn helpful information about your vacation. And don't forget to download the Atlantis Mobile App to explore all things Atlantis wherever you go.
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_12.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_14.jpg]
> iPhone<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=14&e=2&x=2456080.0>> |
> Android<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=15&e=2&x=2456080.0>>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_13.jpg]
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_16.jpg]
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_17.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/dine_family.jpg]
<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=16&e=2&x=2456080.0>>
> Our sumptuous spread of
> great dining choices is just
> one of the many treasures
> of Atlantis.
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_NonFamily_19.jpg]
<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=1&e=2&x=2456080.0>>
> A 14-acre marine habitat
> devoted to up-close, one-
> of-a-kind experiences with
> amazing sea animals.
>
> [<http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/funB.jpg>]
<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=17&e=2&x=2456080.0>>
> A world of discovery and
> adventure awaits our
> youngest vacationers.
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_28.jpg]
<<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?v=5&a=10052&r=590&m=220&l=2&e=2&x=2456080.0>>
> The largest casino in The
> Caribbean, featuring table

> games, slots and a race
> & sports book.
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_22.jpg]
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome27.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PA_Welcome_NonFamily_21.jpg]
<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
v=5&a=10052&r=590&m=220&l=3&e=2&x=2456080.0>
> Rediscover relaxation with
> the most unique and pam-
> pering spa treatments.
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_29.jpg]
<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
v=5&a=10052&r=590&m=220&l=4&e=2&x=2456080.0>
> Enjoy invigorating play and
> spectacular views at The
> Ocean Club Golf Course.
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_30.jpg]
<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
v=5&a=10052&r=590&m=220&l=5&e=2&x=2456080.0>
> ALL THINGS
> ATLANTIS GUIDE
>
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_31.jpg]
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> RESORT
> MAP
>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/PAWelcome_32.jpg]
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> [http://media.kerzner.com/v2/AS/2011/PreArrival/Welcome/images/pawelcomefoot01.jpg]
<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
v=5&a=10052&r=590&m=220&l=9&e=2&x=2456080.0>
> [http://media.kerzner.com/v2/AS/2011/PreArrival/PA_GuestInfo/images/foot01.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Dolphin/images/DolphinPA_57.jpg]
> [http://media.kerzner.com/v2/AS/2011/PreArrival/Dolphin/images/DolphinPA_58.jpg]
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> [http://media.kerzner.com/v2/AS/2011/PreArrival/Dolphin/images/DolphinPA_59.jpg]
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> [http://media.kerzner.com/v2/AS/2011/PreArrival/Dolphin/images/DolphinPA_61b.jpg]
<http://content.emails.atlantis.com/emessageIRS/servlet/IRSL?
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