

From: Lisa Reiss <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Cc: Sol Krawczyk <[REDACTED]>
Subject: RE: HI
Date: Wed, 11 Jul 2012 15:28:04 +0000

Good Morning Lesley,

Our company policy is to automatically renew maintenance agreements annually on the anniversary date of the installation of the machine. Your machine was installed on 02/02/06. We do not charge a cancellation fee, but do ask that we received notification in writing at least 30 days before the renewal date and a status page for the final meter reading on the last day of the contract period.

Feel free to contact me if you need any further information.

Lisa A. Reiss

Service Supervisor

Advanced Imaging Systems, Inc.

946 West Main St.

Riverhead NY 11901

(631)727-3354

(631)727-7299 (fax)

From: Sol Krawczyk
Sent: Wednesday, July 11, 2012 11:12 AM
To: Lisa Reiss
Subject: FW: HI

Lisa can you please respond back to Lesley below.

Thanks

Sol Krawczyk

EFTA00409007

General Manager

Advanced Imaging Systems

Riverhead, NY (631) 727-3354

Westbury, NY (800) 838-3354

From: Lesley Groff [mailto: [REDACTED]]
Sent: Wednesday, July 11, 2012 10:52 AM
To: Sol Krawczyk
Subject: Re: HI

Sol, can you tell me if there is a cancellation fee involved (I think Patty said no)...also, what is our anniversary date of contract so I can tell our accounting dept. if they ask me.

thanks, Lesley

On Jul 11, 2012, at 10:32 AM, Sol Krawczyk wrote:

Sol Krawczyk

General Manager

Advanced Imaging Systems

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