

From: "Huang, May" [REDACTED]
To: Lesley Groff <[REDACTED]>
Cc: [REDACTED]
Subject: Fwd: Brian Boyd
Date: Tue, 15 May 2012 23:45:26 +0000

Reservation #278052055

Rates for the night of 15-Apr-12, 16-Apr-12

199.00 in US DOLLARS per night

Taxes 14.45 Percent Per Room Per Night

Begin forwarded message:

From: Lesley Groff [REDACTED]
Date: May 15, 2012 4:53:32 PM EDT
To: "Roust, Diane" [REDACTED]
Cc: "Huang, May" [REDACTED], "Wojcik, Michael" <[REDACTED]>
Subject: Re: Brian Boyd

Hello Diane. Can you please remind me of the total? Does this mean we were never billed?

Sent from my iPhone

On May 15, 2012, at 4:20 PM, "Roust, Diane" [REDACTED] > wrote:

Good Afternoon Lesley,

I'm sorry about the confusion with Mr. Boyd's reservation. We did not receive a credit card by way of our secure link.

I have just sent you one by separate email. Once this is filled out I will send you a zero balance detail of this transaction.

Warmly,
Diane

DIANE J. ROUST

Accounting - Systems Coordinator, Sheraton Commander Hotel

[REDACTED]

SHERATON COMMANDER HOTEL

16 Garden Street, Cambridge, MA 02138

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