

From: Lesley Groff <[REDACTED]>
To: "Huang, May" <[REDACTED]>
Cc: [REDACTED]
Subject: Re: Brian Boyd
Date: Wed, 16 May 2012 11:29:46 +0000

Thx. Will take care of today

Sent from my iPhone

On May 15, 2012, at 7:45 PM, "Huang, May" <[REDACTED]> wrote:

Reservation #278052055

Rates for the night of 15-Apr-12, 16-Apr-12

199.00 in US DOLLARS per night

Taxes 14.45 Percent Per Room Per Night

Begin forwarded message:

From: Lesley Groff <[REDACTED]>
Date: May 15, 2012 4:53:32 PM EDT
To: "Roust, Diane" <[REDACTED]>
Cc: "Huang, May" <[REDACTED]> Wojcik, Michael" <[REDACTED]>
Subject: Re: Brian Boyd

Hello Diane. Can you please remind me of the total? Does this mean we were never billed?

Sent from my iPhone

On May 15, 2012, at 4:20 PM, "Roust, Diane" <[REDACTED]> wrote:

Good Afternoon Lesley,

I'm sorry about the confusion with Mr. Boyd's reservation. We did not receive a credit card by way of our secure link.

I have just sent you one by separate email. Once this is filled out I will send you a zero balance detail of this transaction.

Warmly,
Diane

DIANE J. ROUST

Accounting - Systems Coordinator, Sheraton Commander Hotel
t-[REDACTED]

SHERATON COMMANDER HOTEL
16 Garden Street, Cambridge, MA 02138

EFTA00413154

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