

From: Bella Klein <[REDACTED]>

To: Lesley Groff <[REDACTED]>

Subject: Fwd: American Express Requests Your Feedback

Date: Wed, 04 Apr 2012 20:03:56 +0000

Inline-Images: Mail_Attachment.png; Mail_Attachment(1).png; Mail_Attachment(2).png;
Mail_Attachment(3).png; Mail_Attachment(4).png

Begin forwarded message:

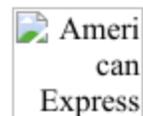
From: American Express Consumer Travel <[REDACTED]>

Date: April 4, 2012 4:03:16 PM EDT

To: Jeffrey Epstein <[REDACTED]>

Subject: American Express Requests Your Feedback

American Exnress Travel



Dear Jeffrey Epstein:

Our records indicate that you recently contacted American Express Centurion Travel Services on April 3, 2012 and spoke with Cressandra regarding a travel request to Charlotte Amalie, St Thomas.

Your feedback is important in helping to deliver extraordinary service to our customers. Please take a moment to tell us about your experience by completing a brief survey about the interaction referenced above.

Thank you in advance for your participation. We look forward to hearing from you.

[GET STARTED](#)

We have retained Medallia, Inc., a leading online customer feedback solution, to collect your responses, which will only be used to enhance our understanding of your needs so that we can better serve you.

Please do not "Reply" to this invitation.

For technical assistance, should you have any problems accessing or completing the survey, please e-mail Medallia, our partner in this process, at <mailto:> [REDACTED]

American Express wants to underscore that we firmly support our privacy policy:

[REDACTED]

Medallia, Inc. privacy policy: [REDACTED]

If you prefer not to receive similar requests in the future, please go to: [REDACTED]
[cf6txcct6xvrtf9&reject=yes](#)

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