

From: [REDACTED] >
To: [REDACTED] <[REDACTED]>
Subject: Re: Your Expedia Booking Request - St. Petersburg, Russia - 27 Mar 2012 - (Itin# [REDACTED])
Date: Mon, 26 Mar 2012 11:41:09 +0000

Of course. Will do when I get to the office

Sent from my iPhone

On Mar 26, 2012, at 7:03 AM, [REDACTED] <[REDACTED]> wrote:

Hey [REDACTED]. Can I please ask for your help. JE wants me to change this flight to Wed. I just landed in Monaco and don't have my computer or anything on me. Would you mind calling the Expedia number in London that's in the email and hanging to same flight on Wed? Thank you!

Begin forwarded message:

From: travel@support.expedia.co.uk
Date: March 25, 2012 3:56:00 PM GMT+02:00
To: [REDACTED]
Subject: Your Expedia Booking Request - St. Petersburg, Russia - 27 Mar 2012 - (Itin# 13165411247)



Thank you for choosing Expedia!

We're currently processing your Expedia Booking Request and gathering all the necessary information to update your Trip Confirmation email which will be sent within 24 hrs

Itinerary number(s):

13165411247



Important Next Steps (Please Read!):

1. Please review the details below ensuring that dates are correct and names are as shown in your passports
2. Please print out both this email and your Trip Confirmation email and ensure that you take these with you on your travels
3. Ensure that all [passports and visas](#) are up to date, and also ensure that if you are transiting through any additional countries that you comply with their requirements aswell
4. Before you go overseas, check out the FCO website at www.fco.gov.uk/travel. It is packed with essential travel advice and tips, and up-to-date country information
5. This booking request and booking once confirmed will be subject to the Rules and Restrictions (see below) & [General Booking Terms & Conditions](#) which contain important information regarding your reservation



Managing your Booking (Once you've received your Trip Confirmation email):

- Confirm the luggage weights and sizes with your [airline](#) and check the latest [air travel security](#) requirements.

- It's incredibly easy to manage extra services for your booking, simply visit our [online check in page](#) and select the appropriate carrier, you will then be directed to the airlines website where you will be able to fully manage your booking (seat selection, online check in etc) and check the applicable baggage policy
- If your plans change and you need to change or cancel your booking (subject to the applicable Rules & Restrictions below) please call us on 0330 123 1235 (from abroad 00 44 203 0248211) and one of our customer representatives will be happy to assist you

Itinerary details



Flight: Paris to St. Petersburg

Traveller and cost summary

Adult	Add Frequent Flyer number(s)	£141.00
	Taxes & Fees	£70.90
	Administration Fee	£10.00
Total (American Express)		£221.90

Flight summary

Tue 27-Mar-12

Paris (CDG)	to	St. Petersburg (LED)	1,326 mi (2,134 km)	Rossiya Airlines Flight: 236
Depart 12:40 Terminal 2C		Arrive 18:00 Terminal 1	Duration: 3hr 20mn	

Economy/Coach Class , Meal, Airbus A319

Total distance: 1,326 mi (2,134 km)

Total duration: 3hr 20mn

Airline rules & regulations

- Ticket changes may incur penalties and/or increased fares.
- Courier delivery charge may apply.
- Carriers reserve the right to change the flight schedule at any time prior to departure.
- Tickets are non transferable and name changes are not allowed.
- This price includes a non-refundable £10.00 administration fee.
- Please read important information regarding [airline liability limitations](#).
- Prices may not include [baggage fees or other fees](#) charged directly by the airline.
- Other penalties may apply.
- See an overview of all the [rules and restrictions](#) applicable for this fare.
- View the complete [penalty rules for changes and cancellations](#) associated with this fare.

If you have any questions/concerns with regards to your booking request please call us on 0330 123 1235 (from abroad 00 44 203 0248211) and one of our customer representatives will be happy to assist you

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EFTA00417156