

From: [REDACTED] <[REDACTED]>
To: [REDACTED] <[REDACTED]>, [REDACTED] <[REDACTED]>
Cc: Rich Kahn <[REDACTED]>, Larry Visoski <[REDACTED]>
Subject: Fwd: eTicket Itinerary and Receipt for Confirmation [REDACTED]
Date: Fri, 10 Feb 2012 22:15:36 +0000

FYI.. our flights on the 21st from NY to Denver

Begin forwarded message:

From: "Continental Airlines, Inc." <[REDACTED]>
Subject: eTicket Itinerary and Receipt for Confirmation [REDACTED]
Date: February 10, 2012 5:12:04 PM EST
To: [REDACTED]



Confirmation:
[REDACTED]

Issue Date: February 10, 2012

Traveler	eTicket Number	Frequent Flyer	Seats
EPSTEIN/JEFFREY	[REDACTED]		1A
[REDACTED]	[REDACTED]		1B
[REDACTED]	[REDACTED]		1E
SHULIAK/KARYNA	[REDACTED]		1F

FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Tue, 21FEB12	CO405 ¹	A	NEW YORK, NY (LGA - LAGUARDIA) 10:00 AM	DENVER, CO (DEN) 12:37 PM	A-320	

¹ Flight operated by UNITED AIRLINES. If this is an originating flight on your itinerary, please check in at the UNITED ticket counter.

FARE INFORMATION

Fare Breakdown

Airfare:	1,276.28USD	Form of Payment:
U.S. Federal Transportation Tax:	95.72	AMERICAN EXPRESS
U.S. Flight Segment Tax:	3.80	Last Four Digits 3014
September 11th Security Fee:	2.50	
U.S. Passenger Facility Charge:	4.50	
Per Person Total:	1,382.80USD	

eTicket Total: 5,531.20USD

The airfare you paid on this itinerary totals: 5,105.12 USD

The taxes, fees, and surcharges paid total: 426.08 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

/-REFUNDABLE-/

eTicket Reminders

 **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION: when departing from Atlanta, Chicago, Cleveland, Denver, Houston, Kona, Las Vegas, Los Angeles, Newark, Orlando, Philadelphia, Reno, San Francisco, Seattle or Tampa, the check in requirement time for Passengers and Bags is 45 minutes

 **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.

 Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.

-  Bring your boarding pass or this eTicket Receipt along with [photo identification](#) to the airport.
-  The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
-  For up to the minute flight information, sign-up for your Flight Reminder E-mail at [continental.com](#) or call 1-800-784-4444; in Spanish 1-800-579-3938.
-  If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
-  For the most current status of your reservation, flights and other important policies, go to [continental.com](#).
-  Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.

Baggage allowances and fees

Continental accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

In general, checked baggage fees are charged at any point in the itinerary where bags are checked. For itineraries operated exclusively by United, United Express, Continental, Continental Express and/or Continental Connection, standard fees will apply to checked baggage with a maximum weight of 50 pounds (23 kg) per bag and a maximum outside linear dimension of 62 inches (157 cm) as follows:

-  Within the U.S. (including Hawaii, Puerto Rico and the U.S. Virgin Islands) and between the U.S. and Canada: First checked bag \$25, second checked bag \$35
-  Between the U.S./Canada and the Caribbean: First checked bag \$25, second checked bag \$40
-  Between the U.S. and Mexico/Central America: First checked bag \$0, second checked bag \$40
-  Between the U.S. and Asia/Australia/New Zealand/Micronesia/Europe/Middle East/South America (except Brazil and Venezuela): First checked bag \$0, second checked bag \$70
-  Between the U.S. and Africa: First checked bag \$0, second checked bag \$70 (Fee applies only to/from Cameroon/Egypt/Malawi/Morocco/Zambia; all other African countries have a \$0 second bag fee.)
-  Between the U.S. (except Hawaii) and Japan: First checked bag \$0, second checked bag \$0
-  Between Hawaii, Micronesia and Japan: First checked bag \$0, second checked bag \$40

First and second checked bag fees do not apply to active-duty members of the U.S. military and their accompanying dependents, customers confirmed in Continental First, Continental BusinessFirst®, Continental International Business, United First® or United Business®, or to OnePass® Presidential Platinum, Platinum or Gold Elite, United Global Services(SM), MileagePlus® 1K® or Premier Executive®, or Star Alliance® Gold members, or Continental Airlines Presidential Plus(SM) primary cardmembers. First checked bag fee does not apply to OnePass Silver Elite, MileagePlus Premier or Star Alliance Silver members, OnePass Chase primary credit cardmembers, MileagePlus Explorer cardmembers.

For additional information regarding checked baggage fees, allowances, weight/size restrictions, exceptions, embargoes, or overweight, oversized, odd-sized and sporting equipment charges, go to [continental.com](#) and select your special items and restrictions category.

For travel itineraries that include flights operated by our alliance partners or other airlines, different baggage fees may apply. Learn more at [continental.com](#).

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding Continental or a Continental travel experience. You may contact us using our Customer Care contact form at [continental.com](#)

United Continental Merger

Continental and United have merged but continue to operate as separate airlines until the regulatory process is complete. Some aircraft operated by Continental may have the United name during this period.

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IMPORTANT CONSUMER NOTICES

-  Your travel is subject to Continental's Contract of Carriage terms. The Contract is available at any CO ticketing facility, [continental.com](#) or by calling 1-800-525-0280. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities.
-  On domestic flights, Continental's maximum liability limit for checked baggage is \$3300 USD per passenger, and Continental excludes liability for all unchecked baggage. Continental excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. On international flights governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability for checked baggage is approximately \$640 USD per bag, and \$400 USD per passenger for unchecked baggage. On international flights governed by the Montreal Convention (including domestic portions of the trip) maximum liability for baggage is 1,131 SDRs per passenger for checked and unchecked baggage. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
-  For international flights, a treaty known as the Warsaw or the Montreal Convention may apply to the entire journey. When applicable, it governs, amongst other things, the liability of the carrier for baggage and death of or injury to passengers.
-  The [Contract of Carriage](#) contains further detail of these terms.
-  **Personal Health** - For important health tips before your flight, including information on a serious condition called [Deep Vein Thrombosis](#), please go to [continental.com](#) or call 1800WECARE2. This information is also in the Continental magazine on board your flight.

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