

**From:** Lesley Groff <[REDACTED]>  
**To:** Darren Indyke <[REDACTED]>  
**Cc:** Bella Klein <[REDACTED]>  
**Subject:** Fwd: eTicket Itinerary and Receipt for Confirmation BNNGJD  
**Date:** Thu, 19 Jan 2012 21:49:39 +0000

Ticket is refundable...on Darren's MC

Begin forwarded message:

**From:** "Continental Airlines, Inc." <[REDACTED]>  
**Date:** January 19, 2012 4:48:05 PM EST  
**To:** [REDACTED]  
**Subject:** eTicket Itinerary and Receipt for Confirmation BNNGJD



Confirmation:  
**BNNGJD**

Issue Date: October 13, 2011

Traveler	eTicket Number	Frequent Flyer	Seats		
INDYKE/DARRENKMR	0052182920172	CO-AG51XXXX	2E/1B		
FLIGHT INFORMATION					
Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft Meal
Wed, 19OCT11	AA792 <sup>1</sup>	I	ST. THOMAS, U.S. VIRGIN ISLANDS (STT) <b>2:10 PM</b>	MIAMI, FL (MIA) <b>5:00 PM</b>	Dinner
Wed, 19OCT11	CO1095 <sup>2</sup>	A	MIAMI, FL (MIA) <b>7:30 PM</b>	NEWARK, NJ (EWR - LIBERTY) <b>10:28 PM</b>	Snack

<sup>1</sup> Flight operated by AMERICAN AIRLINES.  
<sup>2</sup> Flight operated by CONTINENTAL AIRLINES.

**FARE INFORMATION**

Fare Breakdown	Form of Payment:
Airfare: 1,161.10USD	MASTERCARD
U.S. Federal Transportation Tax: 16.30	Last Four Digits 2423
September 11th Security Fee: 5.00	
U.S. APHIS User Fee: 5.00	
U.S. Passenger Facility Charge: 7.50	
Per Person Total: 1,194.90USD	

**eTicket Total: 1,194.90USD**

The airfare you paid on this itinerary totals: 1,161.10 USD

**The taxes, fees, and surcharges paid total: 33.80 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

/-REFUNDABLE-/

Additional Charges: Wed., Oct. 5, 2011/MasterCard 2423 was charged 25.00 USD for the following: Revenue Service Fee / EDD 00529285288523  
 Tue., Oct. 11, 2011/MasterCard 2423 was charged 150.00 USD for the following: Change Penalty Fee / EDD 00529287117181

**International eTicket Reminders**

- Check-in Requirement** - Bags must be checked and boarding passes obtained at least 60 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be canceled if this condition is not met.
- Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 30 minutes prior to scheduled departure.

-  Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
-  Bring this eTicket Receipt along with [photo identification](#), proof of citizenship, passport and/or visa to the ticket lobby for check-in.
-  The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
-  For up to the minute flight information, sign-up for our Flight Status E-mail at [continental.com](#) or call 1-800-784-4444; in Spanish 1-800-579-3938.
-  If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
-  For the most current status of your reservation, flights and other important policies, go to [continental.com](#).
-  Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.
-  International taxes and fees may be collected at your departure airport.

#### **United Continental Merger**

Continental and United have merged but continue to operate as separate airlines until the FAA regulatory process is complete. Some aircraft operated by Continental may have the United name during this period.

#### **Important Baggage Information**

For information regarding baggage fees, allowances, weight/size restrictions and embargoes, go to [continental.com](#).

If your flight originates with one of our codeshare partners or another airline you will need to check the operating carrier for baggage policies.

#### **Customer Care Contact Information**

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#### **IMPORTANT CONSUMER NOTICES**

-  Your travel is subject to Continental's Contract of Carriage terms. The Contract is available at any CO ticketing facility, [continental.com](#) or by calling 1-800-525-0280. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities.
-  On domestic flights, Continental's maximum liability limit for checked baggage is \$3300 USD per passenger, and Continental excludes liability for all unchecked baggage. Continental excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. On international flights governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability for checked baggage is approximately \$640 USD per bag, and \$400 USD per passenger for unchecked baggage. On international flights governed by the Montreal Convention (including domestic portions of the trip) maximum liability for baggage is 1,131 SDRs per passenger for checked and unchecked baggage. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
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