

From: Lesley Groff <[REDACTED]>
To: Scott Denett <[REDACTED]>
Subject: Re: Calendar
Date: Thu, 20 Oct 2011 11:38:33 +0000

So you think my calendar problem has to do with my user name and password? Or that my mail is checked too frequently?

Sent from my iPhone

On Oct 19, 2011, at 6:25 PM, Scott Denett <[REDACTED]> wrote:

found this article on the issue you are having

I'm having trouble logging in with my username and password

If you're repeatedly prompted for your username and password, or if you're getting an 'invalid credentials' or 'web login required' error, we suggest that you verify the following settings in your mail client:

- Re-enter your password to ensure that it's correct. Keep in mind that passwords are case-sensitive.
- Make sure your mail client isn't set to check for new mail too often. If your mail client checks for new messages more than once every 10 minutes, your client might repeatedly request your username and password.

If the issue persists:

- Try [clearing the CAPTCHA](#).
- If you're a Google Apps user, visit <https://www.google.com/a/yourdomain.com/UnlockCaptcha> in order to clear the CAPTCHA. Be sure to replace 'yourdomain.com' with your actual domain name. If you're a [transitioned Google Apps account user](#), you should use [this link](#) to clear your CAPTCHA.
- Try changing your password according to our tips on [creating a strong password](#).

On Oct 19, 2011, at 4:51 PM, Lesley Groff wrote:

Ok cool. I am really hoping it fixes itself. :) I will touch base tomorrow

Sent from my iPhone

On Oct 19, 2011, at 4:33 PM, Scott Denett <[REDACTED]> wrote:

2:30-3 may be open i have a 12 noon

let me know thurs when you get a chance what it up

maybe we try a remote session

talk thurs

scott

On Oct 19, 2011, at 4:08 PM, Lesley Groff wrote:

The appointments I put into my calendar thru gmail.com calendar are in my phones calendar now. ... But it needs to work the other way for me. This is not a final solution. But it works for now! Thx

Sent from my iPhone