

**From:** [REDACTED]  
**To:** Darren Indyke <[REDACTED]>  
**Cc:** Bella Klein <[REDACTED]>  
**Subject:** Fwd: eTicket Itinerary and Receipt for Confirmation BNNGJD  
**Date:** Thu, 13 Oct 2011 13:52:06 +0000

NEW TICKET for Oct. 19th...This is an AA flight first to Miami, then Cont. flight from Miami to Newark

Begin forwarded message:

**From:** "Continental Airlines, Inc." <[REDACTED]>  
**Date:** October 13, 2011 9:45:02 AM EDT  
**To:** [REDACTED]  
**Subject:** eTicket Itinerary and Receipt for Confirmation BNNGJD



Confirmation:  
**BNNGJD**  
[Check-In >](#)

Issue Date: October 13, 2011

Traveler	eTicket Number	Frequent Flyer	Seats	
INDYKE/DARRENKMR	0052182920172	CO-AG516866	---/1F	
FLIGHT INFORMATION				
Day, Date	Flight Class	Departure City and Time	Arrival City and Time	Aircraft Meal
Wed, 19OCT11	AA792 <sup>1</sup> I	ST. THOMAS, U.S. VIRGIN ISLANDS (STT) <b>2:10 PM</b>	MIAMI, FL (MIA) <b>5:00 PM</b>	757-200 Dinner
Wed, 19OCT11	CO1095 A	MIAMI, FL (MIA) <b>7:30 PM</b>	NEWARK, NJ (EWR - LIBERTY) <b>10:28 PM</b>	737-700 Snack

<sup>1</sup> Flight operated by AMERICAN AIRLINES.

**FARE INFORMATION**

**Fare Breakdown**

Airfare:	1,161.10USD	<b>Form of Payment:</b>
U.S. Federal Transportation Tax:	16.30	MASTERCARD
September 11th Security Fee:	5.00	Last Four Digits 2423
U.S. APHIS User Fee:	5.00	
U.S. Passenger Facility Charge:	7.50	
Per Person Total:	1,194.90USD	

**eTicket Total: 1,194.90USD**

The airfare you paid on this itinerary totals: 1,161.10 USD

**The taxes, fees, and surcharges paid total: 33.80 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

/-REFUNDABLE-/

Additional Charges: Wed., Oct. 5, 2011/MasterCard 2423 was charged 25.00 USD for the following: Revenue Service Fee / EDD 00529285288523

Tue., Oct. 11, 2011/MasterCard 2423 was charged 150.00 USD for the following: Change Penalty Fee / EDD 00529287117181

**International eTicket Reminders**

**Check-in Requirement** - Bags must be checked and boarding passes obtained at least 60 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be canceled if this condition is not met.

**Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 30 minutes prior to scheduled departure.

-  Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
-  Bring this eTicket Receipt along with [photo identification](#), proof of citizenship, passport and/or visa to the ticket lobby for check-in.
-  The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
-  For up to the minute flight information, sign-up for our Flight Status E-mail at [REDACTED] or call 1-800-784-4444; in Spanish 1-800-579-3938.
-  If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
-  For the most current status of your reservation, flights and other important policies, go to [REDACTED]
-  Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.
-  International taxes and fees may be collected at your departure airport.

#### **United Continental Merger**

Continental and United have merged but continue to operate as separate airlines until the FAA regulatory process is complete. Some aircraft operated by Continental may have the United name during this period.

#### **Important Baggage Information**

For information regarding baggage fees, allowances, weight/size restrictions and embargoes, go [REDACTED]

If your flight originates with one of our codeshare partners or another airline you will need to check the operating carrier for baggage policies.

#### **Customer Care Contact Information**

We welcome your compliments, comments or complaints regarding Continental or a Continental travel experience. You may contact us using our Customer Care contact form at [REDACTED]

#### **Proud Member of Star Alliance**

We're making connections so you make yours. You can earn and redeem miles on 27 member airlines offering 21,000 daily flights and over 1100 destinations worldwide. Go to [REDACTED] to find out more. You've earned it.

#### **Food for Purchase Now Available**

Satisfy your cravings with something tasty from our new In-Flight Menu. Snacks or freshly prepared selections are available for purchase on most flights between two and a half and six and a half hours.

#### **IMPORTANT CONSUMER NOTICES**

-  Your travel is subject to Continental's Contract of Carriage terms. The Contract is available at any CO ticketing facility, [REDACTED] or by calling 1-800-525-0280. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities.
-  On domestic flights, Continental's maximum liability limit for checked baggage is \$3300 USD per passenger, and Continental excludes liability for all unchecked baggage. Continental excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. On international flights governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability for checked baggage is approximately \$640 USD per bag, and \$400 USD per passenger for unchecked baggage. On international flights governed by the Montreal Convention (including domestic portions of the trip) maximum liability for baggage is 1,131 SDRs per passenger for checked and unchecked baggage. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
-  For international flights, a treaty known as the Warsaw or the Montreal Convention may apply to the entire journey. When applicable, it governs, amongst other things, the liability of the carrier for baggage and death of or injury to passengers.
-  The [Contract of Carriage](#) contains further detail of these terms.
-  **Personal Health** - For important health tips before your flight, including information on a serious condition called [Deep Vein Thrombosis](#), please go to [REDACTED] or call 1800WECARE2. This information is also in the Continental magazine on board your flight.

**Thank you for choosing Continental Airlines**  
[REDACTED]

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For assistance, please contact Continental Airlines via telephone or via e-mail.