

From: Lesley Groff <[REDACTED]>
To: Bella Klein <[REDACTED]>
Subject: Cont. Charge on Darrens MC
Date: Thu, 06 Oct 2011 16:03:07 +0000

Begin forwarded message:

From: "Continental Airlines, Inc." <[REDACTED]>
Date: October 5, 2011 11:27:02 AM EDT
To: [REDACTED]
Subject: eTicket Itinerary and Receipt for Confirmation [REDACTED]



Confirmation:
[REDACTED]

[Check-In >](#)

Issue Date: October 05, 2011

Traveler	eTicket Number	Frequent Flyer	Seats			
INDYKE/DARRENKMR	[REDACTED]	[REDACTED]	15C/---/---/2E			
FLIGHT INFORMATION						
Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Wed, 12OCT11	CO1135	Y	NEWARK, NJ (EWR - LIBERTY) 7:40 AM	SAN JUAN, PR (SJU) 11:30 AM	737-800	Breakfast
Wed, 12OCT11	CO5093 ¹	Y	SAN JUAN, PR (SJU) 2:15 PM	ST. THOMAS, U.S. VIRGIN ISLANDS (STT) 2:48 PM	CESSNA 402	
Fri, 14OCT11	AA792 ²	I	ST. THOMAS, U.S. VIRGIN ISLANDS (STT) 2:10 PM	MIAMI, FL (MIA) 5:00 PM	757-200	Dinner
Fri, 14OCT11	CO1095	A	MIAMI, FL (MIA) 7:30 PM	NEWARK, NJ (EWR - LIBERTY) 10:28 PM	737-900	Snack

¹ Flight operated by CAPE AIR with turboprop equipment.

² Flight operated by AMERICAN AIRLINES.

FARE INFORMATION

Fare Breakdown

Airfare: 1,734.60USD
U.S. Federal Transportation Tax: 32.60
September 11th Security Fee: 10.00
U.S. APHIS User Fee: 5.00
U.S. Passenger Facility Charge: 16.50
Per Person Total: 1,798.70USD

Form of Payment:

MASTERCARD
Last Four Digits [REDACTED]

eTicket Total: 1,798.70USD

The airfare you paid on this itinerary totals: 1,734.60 USD

The taxes, fees, and surcharges paid total: 64.10 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

IAH POS-R END;NONREF/OVALUAFTDPT/CHGFEE
Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Additional Charges: Wed., Oct. 5, 2011/MasterCard [REDACTED] was charged 25.00 USD for the following: Revenue Service Fee / EDD [REDACTED]

International eTicket Reminders

-  **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 60 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be canceled if this condition is not met.
-  **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 30 minutes prior to scheduled departure.
-  Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
-  Bring this eTicket Receipt along with [photo identification](#), proof of citizenship, passport and/or visa to the ticket lobby for check-in.
-  The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
-  For up to the minute flight information, sign-up for our Flight Status E-mail at [continental.com](#) or call 1-800-784-4444; in Spanish 1-800-579-3938.
-  If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
-  For the most current status of your reservation, flights and other important policies, go to [continental.com](#).
-  Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.
-  International taxes and fees may be collected at your departure airport.

United Continental Merger

Continental and United have merged but continue to operate as separate airlines until the FAA regulatory process is complete. Some aircraft operated by Continental may have the United name during this period.

Important Baggage Information

For information regarding baggage fees, allowances, weight/size restrictions and embargoes, go to [continental.com](#).

If your flight originates with one of our codeshare partners or another airline you will need to check the operating carrier for baggage policies.

Customer Care Contact Information

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IMPORTANT CONSUMER NOTICES

-  Your travel is subject to Continental's Contract of Carriage terms. The Contract is available at any CO ticketing facility, [continental.com](#) or by calling 1-800-525-0280. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities.
-  On domestic flights, Continental's maximum liability limit for checked baggage is \$3300 USD per passenger, and Continental excludes liability for all unchecked baggage. Continental excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. On international flights governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability for checked baggage is approximately \$640 USD per bag, and \$400 USD per passenger for unchecked baggage. On international flights governed by the Montreal Convention (including domestic portions of the trip) maximum liability for baggage is 1,131 SDRs per passenger for checked and unchecked baggage. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
-  For international flights, a treaty known as the Warsaw or the Montreal Convention may apply to the entire journey. When applicable, it governs, amongst other things, the liability of the carrier for baggage and death of or injury to passengers.
-  The [Contract of Carriage](#) contains further detail of these terms.
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