

From: "JetBlue" <JetBlue@marketmetrix.com>

To: "Survey Participant" <[REDACTED]>

Subject: JetBlue Customer Satisfaction Survey

Date: Thu, 28 Jul 2011 14:18:53 +0000



Dear Valued Customer,

Thank you for jetting with JetBlue Airways!

To help ensure that we continue to offer the best service, we're keen to hear your input about your JetBlue experience, and invite you to take our short customer satisfaction survey. This data will help us make sure that your next JetBlue experience will meet or exceed your expectations.

[\(Click here to take our Customer Survey.\)](#)

[\(Si quiere realizar esta encuesta en Español, por favor ingrese aquí.\)](#)

If you have an urgent concern or a comment that you believe requires immediate attention, you may send your comments directly to a Customer Commitment Specialist who will assist you directly.

[\(Click here to contact Customer Commitment.\)](#)

Thank you again for your business and we look forward to seeing you aboard again soon.

Warmest regards,

Dave Barger, Chief Executive Officer

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Please [click here](#) to no longer receive survey invitations from [Market Metrix](#).

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