

From: The Ritz-Carlton <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: An Important Message to Our Customers
Date: Wed, 06 Apr 2011 07:07:19 +0000

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April 6, 2011

Dear Ritz-Carlton Customer,

We were recently notified by Epsilon, a marketing vendor The Ritz-Carlton Hotel Company uses to manage customer emails, that an unauthorized third party gained access to a number of their accounts including The Ritz-Carlton email list. We want to assure you that the only information obtained was your name and email address. Your account and any other personally identifiable information are not at risk.

Please visit our [FAQ](#) to learn more.

In all likelihood, this will not impact you. However, we recommend that you continue to be on the alert for spam emails requesting personal or sensitive information. Please understand and be assured that The Ritz-Carlton does not send emails requesting customers to verify personal information.

We take your privacy very seriously. The Ritz-Carlton has a long-standing commitment to protecting the privacy of the personal information that our guests entrust to us. We regret this has taken place and apologize for any inconvenience.

Sincerely,

The Ritz-Carlton Hotel Company

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This email was sent to you by The Ritz-Carlton based on a past or present relationship with The Ritz-Carlton.

You may receive customer service notifications even if you have unsubscribed from The Ritz-Carlton promotional email.

Internet Customer Care – The Ritz-Carlton
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