

From: [REDACTED]
To: Amex Centurian Travel [REDACTED]
Subject: Re: Ion Nicola [Incident: [REDACTED]]
Date: Mon, 17 Oct 2016 14:37:59 +0000

sure

On Oct 17, 2016, at 10:35 AM, Natalia Molotkova [REDACTED] wrote:

[REDACTED]

Sent: 10/17/2016 10:35 AM

[REDACTED] Delta found re-protection with nice connecting time: when they can find almost identical re-protection, they don't want to refund.

DL 676V 05DEC STT JFK 246P 558P

KL/DL 6007 JFK AMS 735P 905AY1

KL/RO 2701 AMS OTP 1150A 335P

Is it OK?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 10/17/2016 10:21 AM

ok thanks

On Oct 17, 2016, at 10:17 AM, Natalia Molotkova [REDACTED] wrote:

Sent: 10/17/2016 10:17 AM

Yes, it is fine, he is in the country already. Calling Delta.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 10/17/2016 10:09 AM

lets get a refund...as I really do not know when he will return home...is it ok if he is here without a return ticket?

On Oct 17, 2016, at 10:04 AM, Natalia Molotkova [REDACTED] wrote:

Sent: 10/17/2016 10:04 AM

Ok, Delta change schedule and now we have not a legal connecting time in JFK. Do you want me to try to get refund on the return due to not legal connecting time or rebook him at later flights?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

Sent: 10/17/2016 09:39 AM

yes...no worries...my bet we change it anyway! thanks!!

On Oct 17, 2016, at 9:16 AM, Natalia Molotkova [REDACTED] wrote:

Sent: 10/17/2016 09:16 AM

[REDACTED] morning!!

Hope you had a great weekend.

For ion were some very small schedule changes on the return flight:

was

DL 676 05DEC STT JFK 230P 531P
DL 48 05DEC JFK AMS 745P 915A
DL9695 06DEC AMS BUD 1005A 1205P

now

DL 676 05DEC STT JFK 246P 558P
DL 404 05DEC JFK CDG 617P 735A
DL8536 06DEC CDG OTP 1005A 155P

May I accept those?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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