

**From:** Lesley Groff <[REDACTED]>  
**To:** bellaklein <[REDACTED]>  
**Subject:** Re: My Home Printer/Scanner had died...  
**Date:** Thu, 01 Dec 2016 15:44:15 +0000

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Thx.

Sent from my iPhone

On Dec 1, 2016, at 10:41 AM, bellaklein <[REDACTED]> wrote:

good luck  
Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Dec 1, 2016, at 10:07 AM, [REDACTED] > wrote:

FYI...I am ordering a new home printer scanner and toners...Jeffrey approved...!! :) Can't be without a printer/scanner! EEK!

Begin forwarded message:

**From:** james ce | personal genius <[REDACTED]>  
**Subject:** Re: My Home Printer/Scanner had died...  
**Date:** November 28, 2016 at 2:52:41 PM EST  
**To:** [REDACTED] >

Hi [REDACTED],

The **Epson Expression Premium XP-830** you note below would work fine, but it is an inkjet, which means the printer is discounted because you'll pay more for ever-empty ink cartridges over the life of the printer.

Amazon has it, with an ink multi-pak for \$170 [REDACTED]  
[Wireless-Multipack/dp/B0179FL1Q0/](#)

[REDACTED] recommend considering the **HP LaserJet Pro M277dw Wireless All-in-One Color Printer**, which is slightly smaller physical size (16.5" x 16.4" x 12.7" vs Epson's 19.1" x 16.8" x 10.4"), but laser so the toners will last much longer making it cheaper to own over the life of the printer.

Amazon's price is \$280 [REDACTED]  
[Printer/dp/B00TVACKEE/](#)

*If Jeffrey is buying, [REDACTED] order one of each of the high-capacity toner cartridges too, to have spares on hand:*

Black - [REDACTED]  
Cyan - [REDACTED]  
Yellow - [REDACTED]  
Magenta - [REDACTED]

Both support AirPrint (printing from iPhone / iPad, etc), but [REDACTED] recommend installing the drivers from Apple and not from the CD included in the box (those CDs are always horribly out of date).

The Apple Epson drivers are available at [REDACTED]  
The Apple HP drivers are available at [REDACTED]

Once you have the printer set up & plugged in place of your recently deceased printer, install the relevant driver above and then add the printer via System Preferences > Printers. It should see the printer automatically, you'll just need to change the driver to use from the AirPrint driver to the installed Apple driver.

*I know that last bit sounds daunting, but it should be obvious at that moment. If you get overwhelmed or stuck, I'll have you install an app that allows me to control your screen so I can take care of the software side remotely.*

 James Ce, your Personal Genius,  
<http://personalgenius.us>

On Nov 28, 2016, at 1:31 PM, [REDACTED] > wrote:

Hi James...perhaps you could recommend the 'best' home printer/scanner? I really don't need super fancy..just something reliable and that prints and scans easily for IT dummies like me!! :)

Begin forwarded message:

**From:** "jeffrey E." <[REDACTED]>  
**Subject:** Re: My Home Printer/Scanner had died...  
**Date:** November 28, 2016 at 1:28:21 PM EST  
**To:** [REDACTED] >

get the best one.

On Mon, Nov 28, 2016 at 1:24 PM, [REDACTED] > wrote:

My home printer/scanner has died...OK to purchase a new one?

Epson Expression Premium XP-830 gets high marks on Consumer Reports....

about \$170.36 (Printer and Ink Multipack) on Amazon...

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please note

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