

From: Lesley Groff <[REDACTED]>
To: Centurion Support <[REDACTED]>
Subject: Re: Lesley called and change ticket from St Thomas to Bucharest to JFK to Bucharest for Ion Nicola [Incident: 161204-000421]
Date: Sun, 04 Dec 2016 02:53:00 +0000

THANK YOU!

Sent from my iPhone

On Dec 3, 2016, at 9:16 PM, Centurion Support <[REDACTED]> wrote:

 US Centurion Banner

Hi Lesley

Per our phone conversation. We are exchanging Ion tickets to now fly out of JFK to Bucharest on December 5, 2016. You will be receiving shortly the new flight confirmation with the flight details we spoke about. The additional collection will be \$220.74. Please note the ticket is still a non refundable ticket and carries a \$150 change fee for any additional changes plus any add collect to any new flights you select. A valid passport will be required to travel to Bucharest from the United States. Seat assignments at this point can be done online 24 hours in advance or at the counter when checking in.

If you have any additional question. please feel free to reach out to me anytime.

I want to thank you again for contacting The American Express Centurion Service Team

Michael

From Centurion Support on behalf of your Relationship Manager **Natalia X Molotkova**

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