

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Michael Crawford deserves a thank you! [Incident: 161205-000047]

Date: Fri, 09 Dec 2016 19:04:44 +0000

 US Centurion Banner

I told him about it and emailed his manager, thank you, my dear Lesley, for recognizing, it means a lot for all of us!!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Thx Natasha. I wish everyone could be like YOU Of course, but he was very good.

Sent from my iPhone

On Dec 9, 2016, at 1:44 PM, Natalia Molotkova <[REDACTED]> wrote:

I will defiantly escalate it to his manager. Thank you so MUCH!!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Thank you for your email. I am currently out of the office.

Michael Crawford did a great job last night helping me with changing Ion Nicola' s ticket..just wanted to pass it along! He deserves a Thank you! Was efficient and fast which is what I like AND researched enough so we got a good price on exchanging out the ticket..Just wanted you to know...

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