

From: Lesley Groff <[REDACTED]>
To: Merwin Dela cruz <[REDACTED]>
Cc: bellaklein <[REDACTED]>
Subject: Re: TWC 11P
Date: Tue, 20 Dec 2016 21:45:20 +0000

Thx

Sent from my iPhone

> On Dec 20, 2016, at 4:17 PM, Merwin Dela cruz <[REDACTED]> wrote:
>
> Cable box has been replaced to regular non DVR box and it is now working.
>
> Thanks
>> On Dec 19, 2016, at 4:54 PM, Lesley Groff <[REDACTED]> wrote:
>>
>> got it...no problem
>>
>>> On Dec 19, 2016, at 4:49 PM, Merwin Dela cruz <[REDACTED]> wrote:
>>>
>>> Hi Les,
>>> Please do not put anybody in 11P yet. We did not have the chance to exchange the box yet.
>>>
>>> Thanks
>>>
>>> Merwin Dela Cruz
>>> [REDACTED]
>>> [REDACTED]
>>>
>>>> On Dec 16, 2016, at 9:54 AM, Bella Klein <[REDACTED]> wrote:
>>>>
>>>> I was wondering why TV doesn't have a signal, so today i called TWC and they told me
>>>> that i was supposed to change output. That was embarrassing..But now Merwin confirmed that it
>>>> actually doesn't work!!
>>>>
>>>>
>>>> Thank you,
>>>> Bella
>>>>
>>>> [REDACTED]
>>>> Tel: [REDACTED]
>>>>
>>>>> On Dec 16, 2016, at 9:49 AM, Lesley Groff <[REDACTED]> wrote:
>>>>>
>>>>> totally fine!
>>>>> Monday is good...at the moment we have no guests coming...
>>>>>
>>>>>> On Dec 16, 2016, at 9:49 AM, Merwin Dela cruz <[REDACTED]> wrote:
>>>>>>
>>>>>> Les,
>>>>>> Is this room going to be occupied over the weekend? Cable box is not working and need
>>>>>> to be replaced anyway but I'd like to do it on Monday instead of today as our schedule is
>>>>>> tight.
>>>>>>
>>>>>> Thanks
>>>>>>
>>>>>>

>>>>>> On Dec 16, 2016, at 8:41 AM, Bella Klein <[REDACTED]> wrote:
>>>>>>
>>>>>> Hi Merwin,
>>>>>> Please exchange cable box in 11P from DVR box to regular, as i don't think that DVR
is used and we pay extra \$13 every month.
>>>>>>
>>>>>> Thank you,
>>>>>> Bella
>>>>>>
>>>>>> [REDACTED]
>>>>>> Tel: [REDACTED]
>>>>>>
>>>>>>
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>>>>>
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>>
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