

**From:** Karyna Shuliak <[REDACTED]>  
**To:** Lesley Groff <[REDACTED]>  
**Cc:** [REDACTED] <[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 [REDACTED]  
**Date:** Wed, 21 Dec 2016 01:48:06 +0000

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Hi [REDACTED]

FYI: I was on the phone with delta and was told that they no longer allow upgrades to economy comfort by paying 50 something dollars (the way I always did it before when checking in online). In order for me to upgrade, they would have to change the entire ticket and include the cancellation fee, which would be more than \$300 dollars per person they said. they consider delta comfort as a separate class of ticket now. Could you please check with American express if they could do economy comfort for me and [REDACTED] sitting together? If not, then leave it for now, but please do book economy comfort in the future, as otherwise it will be impossible for us to change.

Thanks so muck,  
Karyna

On Dec 20, 2016, at 8:48 PM, Lesley Groff <[REDACTED]> wrote:

Are you ok with getting an Uber to the airport? Or do we need to hire Citicar?

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary INCL TICKETNO for SHULIAK/KARYNA 24DEC16 [REDACTED]  
**Date:** December 20, 2016 at 12:17:18 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Travel Arrangements for

EFTA00441556

SHULIAK/KARYNA

**American Express Travel**  
**Record Locator**

**E-Ticket Number(s)**

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SHULI/K Ticket DL [REDACTED]-20DEC

SILIN/Y Ticket DL [REDACTED]-20DEC

**Saturday 24 Dec 16**

**Flight Information**

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Date	24 Dec 2016
Airline	<b>Delta Air Lines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>DL 1442</b> M Economy Class
Origin	New York La Guardia, La Guardia
Destination	West Palm Beach, Palm Beach International
Departing	12:00 PM
Arriving	03:11 PM
Departure Terminal	Terminal D
Estimated Time	3 Hrs 11 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<SHULIAK\_KARYNA- [REDACTED] >