

From: "[REDACTED]"

To: [REDACTED], [REDACTED]

Subject: Amtrak: eTicket and Receipt for Your 12/22/2016 Trip - [REDACTED] [REDACTED]

Date: Thu, 22 Dec 2016 15:20:45 +0000

Attachments: [REDACTED].pdf

SALES RECEIPT



Purchased: 12/20/2016 2:40 PM PT Modified: 12/22/2016 7:20 AM PT Thank you for your purchase.

1. Retain this receipt for your records.
2. Print the attached eTicket and carry during your trip.

60 Massachusetts Avenue Washington, DC 20002 800-USA-RAIL Amtrak.com

Reservation Number - [REDACTED] NEW YORK PENN, NY - WASHINGTON, DC (Round-Trip) DECEMBER 20, 2016

Your transaction has resulted in a credit. We have created an eVoucher (electronic voucher) showing this credit. This eVoucher is redeemable for future travel and in some cases may also have refund value. For more information, including conditions for use, go to www.amtrak.com/evoucher or call 800-USA-RAIL.

eVouchers Created

eVoucher [REDACTED] Issued 12/22/16 Refundable Amount: \$63.00 Expires 12/21/17 Expires: 12/19/17
\$63.00

Total eVoucher Dollar Value

\$63.00

Change Summary - Ticket Number [REDACTED]

Original Amount Paid

\$418.00

Train 2155: NEW YORK, NY - WASHINGTON, DC Depart 11:00 AM, Thursday, December 22, 2016

1 ACELA EXPRESS BUSINESS CL SEAT

\$192.00

Ticket Terms & Conditions ACELA EXPRESS SERVICE, NO PARTIAL REFUND IF USED ON OTHER SERVICE

Subtotal

\$192.00

Train 2128: WASHINGTON, DC - NEW YORK, NY Depart 8:00 PM, Thursday, December 22, 2016

1 ACELA EXPRESS BUSINESS CL SEAT

\$163.00

Ticket Terms & Conditions ACELA EXPRESS SERVICE, NO PARTIAL REFUND IF USED ON OTHER SERVICE

Subtotal

\$163.00

Revised Fare

\$355.00

eVoucher

(\$63.00)

Total Refunded

\$0.00

Passengers

[REDACTED] [REDACTED]

Important Information

- Tickets are non-transferable.
- Changes to your itinerary may affect your fare.
- Refund and exchange restrictions and penalties for failure to cancel unwanted travel may apply. If your travel plans change, call us before departure to change your reservation. If you do not board your train, your entire reservation from that point will be canceled. If you board a different train without notifying us, you will have to pay for it separately; the conductor cannot apply the money paid for your prior reservation. For most *Acela Express* Business class reservations and Reserved Coach class reservations, you must cancel your reservation at least 48 hours prior to the train's departure in order to be eligible for a full refund. If the reservation is not canceled prior to scheduled departure ("no show"), the entire amount paid for the reservation will be forfeited. See the refund/exchange policy at [Amtrak.com/refund](https://www.amtrak.com/refund).
- Summary of Conditions of Contract: Ticket valid for carriage or refund (subject to the refund rules of the fare purchased) for twelve months after day of issue unless otherwise specified. Amtrak tickets may only be sold or issued by Amtrak or an authorized travel agent/tour operator. Tickets sold or issued by an unauthorized third party will be voided by Amtrak. This ticket is a contract of carriage between Amtrak and the ticket holder, which is subject to specific terms and conditions, which are available for inspection at Amtrak ticket counters, on the Amtrak website at [Amtrak.com/conditionsofcontract](https://www.amtrak.com/conditionsofcontract), or by calling 1-800-USA-RAIL. Tickets sold for non-Amtrak service are subject to the tariffs of the providing carrier.
- Questions? Contact us online at [Amtrak.com/contact](https://www.amtrak.com/contact) or call 1-800-USA-RAIL (1-800-872-7245) or for text telephone (TTY) 1-800-523-6590.