

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: [REDACTED] Need HELP w/flight TONIGHT! ([REDACTED])
Date: Wed, 08 Feb 2017 23:28:36 +0000
Attachments: [REDACTED]

Natasha! [REDACTED] did not check into their flight and arrived to airport late...the airline gave their seats to other pp and gave them STAND By tickets...they need to get to PB tonight! Is there another flight out tonight we can guarantee them on? We are getting a snow storm tomorrow! They need to get out tonight!

Begin forwarded message:

From: "American Express Travel" [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] 08FEB17 [REDACTED]
Date: February 4, 2017 at 4:54:31 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurian Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurian Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Travel Arrangements for

[REDACTED]
[REDACTED]
American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

[REDACTED] Ticket DL [REDACTED]-04FEB

Wednesday 08 Feb 17**Flight Information**

Date	08 Feb 2017
Airline	Delta Air Lines
Airline Record Locator	
Flight/Class	DL 2370 T Economy Class
Origin	New York La Guardia, La Guardia
Destination	West Palm Beach, Palm Beach International
Departing	06:25 PM
Arriving	09:51 PM
Departure Terminal	Terminal D
Estimated Time	3 Hrs 26 Mins
Stops	Non-stop
Seats	
Confirmed	

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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