

**From:** "Natalia Molotkova" <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Change Ticket for [REDACTED] (YXTXNK)  
**Date:** Tue, 28 Feb 2017 19:14:55 +0000

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 US Centurion Banner

Her flight back to London on March 2 is BA (but booked as co-share flight with Iberia).

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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??

Sent from my iPhone

On Feb 28, 2017, at 2:05 PM, Natalia Molotkova <[REDACTED]> wrote:

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British Airways on Iberia stock

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Thx. Let me tell JE

Sent from my iPhone

On Feb 28, 2017, at 1:42 PM, Natalia Molotkova <[REDACTED]> wrote:

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What do she flew morning of March 2 to London?

Sent from my iPhone

On Feb 28, 2017, at 1:42 PM, Natalia Molotkova <[REDACTED]> wrote:

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The only direct flight with AA partners departs at 11:25 am

AA 7174 01MAR LAX CDG 1125A 720A 02MAR  
OPERATED BY AIR TAHITI NUI

Add collect will be \$834.70 (almost same as direct flight with Norwegian, flex or business class).

Later flight we can do connection:

AA6179 01MAR LAX LHR 855P 315P  
AA6357 02MAR LHR CDG 520P 740P

Add collect \$834.30.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Pricing..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Jeffery is saying no! He is asking if she can change her ticket from LA to London tomorrow night instead? Is there a fee and what is it ?

Sent from my iPhone

On Feb 28, 2017, at 12:30 PM, Natalia Molotkova <[REDACTED]> wrote:

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How much for the flex fare economy?

Sent from my iPhone

On Feb 28, 2017, at 12:30 PM, Natalia Molotkova <[REDACTED]> wrote:

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Ah. I see this now! Sorry. I'll need to get permission. How much credit on AA will we have (approx is fine)

Sent from my iPhone

On Feb 28, 2017, at 12:29 PM, Natalia Molotkova <[REDACTED]> wrote:

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Business fare is \$886.10

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Did she mean flex fare: it is \$822.10

## Fare rules

### Flex

- 1 carry-on bag (15 kg)
- 2 checked bags (20 kg)
- Seat reservation
- Fast Track (selected airports)
- WiFi (most flights)

**Optional add-ons:** Food and drinks (most flights).

**Name change:** Free

**Rebooking:** Free

**Refundable:** Fully refundable

Conditions apply

### Ticket conditions

- Your booking reference is your only confirmation of booking.

- All fares charged per person, per one way flight and include all mandatory government taxes and charges.
- Prices are subject to availability and not guaranteed until purchase.

## Changing Flex or PremiumFlex

- Changes to date, time, destination and name allowed up to 30 minutes before scheduled departure. Changes can only be made to another flight where there is availability within the same ticket type.
- Changes are free of charge, price difference must be paid if changing the destination or from a direct to a connecting flight.
- Destinations can only be changed from domestic to domestic (within same country) or international to international.
- Certain tickets cannot be changed online – you'll need to call our Contact Centre to make changes.

## Cancelling Flex or PremiumFlex

- Fully refundable and can be cancelled online.
- All flights are charged at the time of booking.

## Check your flight times

Make sure you check your flight times between 72 to 24 hours before departure. All flight times are displayed as local time.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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forget AF! that is crazy! Is DY Norwegian Air I guess? If there are different class seats on the plane what are they and what is the price? maybe like a premium economy or something?

On Feb 28, 2017, at 12:21 PM, Natalia Molotkova <[REDACTED]> wrote:

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Flex seat, no idea, will figure it out. But here are teh options:

DY 7098 01MAR LAX CDG 0800P 0340P  
1ADT 445.10 445.10

Air France is way more expensive

AF 77 01MAR LAX CDG 0835P 0420P

TOTAL FARE - USD 2812.10 PRIVATE

Original return is non refundable, but we can try to used it fro another AA or partner flight later

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

---

Thx

Sent from my iPhone

On Feb 28, 2017, at 12:14 PM, Natalia Molotkova <[REDACTED]> wrote:

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Ok, changing....

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Hi Natasha... [REDACTED] would like to go from LA to Paris the latest flight tomorrow night Wed .March 1st...she thinks there is only one flight on Norwegian at 8pm? She is asking for a flex seat (? what is that) if it is only Norwegian....can you have a look for us and let me know cost...thanks!

[View your Digital Itinerary](#)

**American Express Travel** [REDACTED]  
**Record Locator**

## Saturday 18 Feb 17

### Other Information

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CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

### Flight Information

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Date	18 Feb 2017
Airline	<b>British Airways</b>
Airline Record Locator	3L5SK3
Flight/Class	<b>BA 8118</b> M Economy Class
Origin	Rome, Leonardo da Vinci International (Fiumicino)
Destination	Paris, Orly
Departing	09:15 AM
Arriving	11:25 AM
Departure Terminal	Terminal 3
Arrival Terminal	Terminal Orly-Ouest
Estimated Time	2 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

## Monday 20 Feb 17

### Flight Information

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Date	20 Feb 2017
Airline	<b>American Airlines</b>
Airline Record Locator	YXTXNK
Flight/Class	<b>AA 7173</b> V Economy Class
Origin	Paris, Charles De Gaulle
Destination	Los Angeles, Los Angeles International
Departing	11:30 AM
Arriving	02:25 PM
Departure Terminal	Terminal 2 A
Arrival Terminal	Terminal Tom Bradley Intl Term
Estimated Time	11 Hrs 55 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

## Saturday 04 Mar 17

### Flight Information

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Date	04 Mar 2017
Airline	<b>Iberia</b>
Airline Record Locator	3L5SK3

Flight/Class	<b>IB 4662</b> Q Economy Class
Origin	Los Angeles, Los Angeles International
Destination	London, London Heathrow
Departing	08:55 PM
Arriving	03:15 PM / 05 Mar 2017
Departure Terminal	Terminal Tom Bradley Intl Term
Arrival Terminal	Terminal 5
Estimated Time	10 Hrs 20 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

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