

From [REDACTED] >

To: Lesley Groff <[REDACTED]>

Subject: Re: La

Date: Tue, 28 Feb 2017 19:29:52 +0000

Ok no problem! So can you change my ticket for london? Or what about non flex for Paris?

On Feb 28, 2017, at 11:14 AM, Lesley Groff <[REDACTED]> wrote:

Hey [REDACTED] The ticket you are currently holding is a return ticket on AA. We can't use this toward a new ticket as it was nonrefundable. The Norwegian flight flex seat is almost around \$850. Jeffrey said no and to look at flights back to London instead tomorrow.

The only direct flight with AA partners departs at 11:25 am

AA 7174 01MAR LAX CDG 1125A 720A 02MAR
OPERATED BY AIR TAHITI NUI

Add collect will be \$834.70 (almost same as direct flight with Norwegian, flex or business class).

Later flight we can do connection:

AA6179 01MAR LAX LHR 855P 315P
AA6357 02MAR LHR CDG 520P 740P

Add collect \$834.30.

It's all very expensive to change regardless. Can you wait and take your March 4 flight as is? I'm not sure what to do here! Lesley

Sent from my iPhone

On Feb 28, 2017, at 12:32 PM, [REDACTED] <[REDACTED]> wrote:

I think there is the option of flexi seats which are the one that include the baggage and meal and are flexible because Norwegian otherwise you have to pay for luggage and meal.

On Feb 28, 2017, at 9:29 AM, Lesley Groff <[REDACTED]> wrote:

...what is a 'flex' seat?

On Feb 28, 2017, at 12:13 PM, [REDACTED] <[REDACTED]> wrote:

Yes thank you so much.

On Feb 28, 2017, at 9:05 AM, Lesley Groff <[REDACTED]> wrote:

Hi [REDACTED]...so we need to change the ticket you are holding from LA to London on March 4th to LA to Paris March 1 late...

got it...will check in to this for you...

On Feb 28, 2017, at 11:33 AM [REDACTED] > wrote:

Hi Lesley. How are you?

So at the end I managed to stay until Wednesday in LA.

Could you please book me a ticket from Los Angeles to Paris the latest at night tomorrow Wednesday 1 of march.

I think there is only one flight Norwegian at 8 pm. Could you book flex seat if there is only Norwegian?

Thank you

[REDACTED]