

From: Lesley Groff <[REDACTED]>

To: Sam Belzberg <[REDACTED]>

Subject: Re: FedEx Shipment 778581721170 Delivery Exception

Date: Tue, 07 Mar 2017 17:19:01 +0000

Hi Susan...our houseman actually emailed me this morning regarding the package...he is on top of it...
(He is concerned they may have tried to deliver to the wrong house because the has no footage of Fed Ex at the door attempting to make a delivery...(address on the package IS correct)...)

Will let you know once received...Fed Ex is to try again tomorrow...

On Mar 7, 2017, at 11:54 AM, Susan Powelson <[REDACTED]> wrote:

Lesley

Problem with the courier package. Wondering if you want to try and handle it your end? Let me know

Susan Powelson

Mobile [REDACTED]

Begin forwarded message:

From: Reception <[REDACTED]>

Date: March 7, 2017 at 8:32:08 AM PST

To: Susan Powelson <[REDACTED]>

Subject: FW: FedEx Shipment 778581721170 Delivery Exception

I made sure that the signature wasn't required...maybe the concierge wasn't at the door?

Pauline Roberts

Gibralt Capital Corporation

Suite 2600 - 1075 W. Georgia Street, Vancouver, BC V6E 3C9

T: [REDACTED]

F: [REDACTED]

E: [REDACTED]

From: [REDACTED] [[mailto:\[REDACTED\]](mailto:[REDACTED])]

Sent: Tuesday, March 07, 2017 7:06 AM

To: Reception <[REDACTED]>

Subject: FedEx Shipment 778581721170 Delivery Exception

We were unable to complete delivery of your package

See ["Resolving Delivery Issues"](#) for recommended actions

See ["Preparing for Delivery"](#) for helpful tips

Tracking # [778581721170](#)

Ship date: Mon, 3/6/2017	Scheduled delivery: Wed, 3/8/2017 by 10:30 am
SUSAN POWELSON GIBRALT CAPITAL CORPORATION VANCOUVER, BC V6E3C9 CA	Estimated between: 9:25 am - 10:25 am
Delivery progress bar Delivery exception	
	JEFFREY EPSTEIN 9 E 71ST STREET NEW YORK, NY 10021 US

Shipment Facts

FedEx attempted, but was unable to complete delivery of the following shipment:

Tracking number:	778581721170
Status:	Delivery exception
Door Tag number:	DT104572040314
Reference:	BALFOUR PACIFIC PER SP
Service type:	FedEx International Priority
Packaging type:	FedEx Pak
Number of pieces:	1
Weight:	0.50 kg.
Special handling/Services:	Deliver Weekday Residential Delivery
Standard transit:	3/7/2017 by 10:30 am

Resolving Delivery Issues

The reason delivery was not completed is outlined below. Where applicable, resolution recommendations are also provided.

Exception Reason	Recommended Action
1. Customer not Available or Business Closed	Door tag will provide the time and address of the FedEx location where you may pick up your shipment, and also indicate if another delivery attempt will be made.

Preparing for Delivery

To help ensure successful delivery of your shipment, please review the below.

Won't be in?

You may be able to hold your delivery at a convenient FedEx World Service Center or FedEx Office location for pick up. Track your shipment to determine Hold at FedEx location availability.

Please do not respond to this message. This email was sent from an unattended mailbox. This report was generated at approximately 9:06 AM CST on 03/07/2017.

All weights are estimated.

The shipment is scheduled for delivery on or before the scheduled delivery displayed above. FedEx does not determine money-back guarantee or delay claim requests based on the scheduled delivery. The "estimated between" time range is based on historical data of prior deliveries in the same delivery area for the same service type. Actual delivery time may vary based on current conditions such as weather, traffic, routing and other considerations. The "estimated between" time range is provided for the recipient's convenience and FedEx does not determine money-back guarantee or delay claim requests based on the "estimated between" time range. Please see the FedEx Service Guide for terms and conditions of service, including the FedEx Money-Back Guarantee, or contact your FedEx customer support representative.

To track the latest status of your shipment, click on the tracking number above.

Standard transit is the date and time the package is scheduled to be delivered by, based on the selected service, destination and ship date. Limitations and exceptions may apply. Please see the FedEx Service Guide for terms and conditions of service, including the FedEx Money-Back Guarantee, or contact your FedEx Customer Support representative.

© 2017 Federal Express Corporation. The content of this message is protected by copyright and trademark laws under U.S. and international law. Review our [privacy policy](#). All rights reserved.

Thank you for your business.