

From: Lesley Groff <[REDACTED]>
To: James Ce <[REDACTED]>
Subject: Re: The New Chrome...?
Date: Thu, 27 Apr 2017 17:24:38 +0000

I knew something was up damn it!

On Apr 27, 2017, at 12:36 PM, james | personal genius <[REDACTED]> wrote:

Sorry for the delay, I needed to update Chrome and see what changed (not much) and then google.

search.myway is adware / browser hijacker — it looks like you'll need to reset Chrome to get rid of it. That means saved logins & passwords will be reset. 😞

1. Click on Chrome's main menu button, represented by three horizontal lines () .When the drop-down menu appears, select the option labeled **Settings**.

1. <PastedGraphic-1.tiff>

2. Chrome's Settings should now be displayed in a new tab or window, depending on your configuration. Next, scroll to the bottom of the page and click on the **Show advanced settings** link (as seen in the below example)

2. .<PastedGraphic-2.tiff>

3. Chrome's advanced Settings should now be displayed. Scroll down until the *Reset browser settings* section is visible, as shown in the example below. Next, click on the **Reset browser** settings button.

3. <PastedGraphic-3.tiff>

4. A confirmation dialog should now be displayed, detailing the components that will be restored to their default state should you continue on with the reset process. To complete the restoration process, click on the **Reset** button.

4. <PastedGraphic-4.tiff>

 James Ce, your Personal Genius,
<http://personalgenius.us>

On Apr 27, 2017, at 8:08 AM, Lesley Groff <[REDACTED]> wrote:

OK that is what I kind of thought as well but it appears I can't go farther without doing what they are asking(?) I need to figure this out!! thank you as always!!

Sent from my iPhone

On Apr 27, 2017, at 8:00 AM, james | personal genius <[REDACTED]> wrote:

It sounds like it's promoting a bunch of new extensions/add-ons.

I recommend against adding extensions to browsers. They can conflict with each other, slow the browser down, slow your computer down, or if malicious they can install adware or other nasties.

Google Earth is obviously trustworthy, but the rest of it I'd feel better if you opted out of installing.

Thank you,

 James Ce, your Personal Genius,
<http://personalgenius.us>

On Apr 27, 2017, at 7:26 AM, [REDACTED] <[REDACTED]> wrote:

Morning! James, yesterday I installed the "new Chrome" ...when I wanted to open Google Maps it asks me to install and download for 'free' ...this morning I wanted to do a flight search and once again it is asking me to install and download for free "Flight Search My Way"...why is it doing this? Is this the 'new' way I just want to do a quick search of things...? If this is what it is to be ok..but I didn't want to keep downloading without asking you...

:) [REDACTED]