

From: Bella Klein <[REDACTED]>
To: Natalia Molotkova <[REDACTED]>
Cc: [REDACTED]
Subject: Re: Travel
Date: Tue, 16 May 2017 15:06:15 +0000

I was added yesterday, correct? I just needed to make sure Mr Epstein can make changes for future
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 16, 2017, at 11:04 AM, Natalia Molotkova <[REDACTED]> wrote:

 US Centurion Banner

About flights, did [REDACTED] check names spelling and etc? All correct?

I don't really know how to add account manager online, I don't have access to that. I only know how to do it on my end (but to do that will need Mr. Epstein on the phone to read disclosure).

When you add account manager online, I think it takes some time to appear on my end, let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

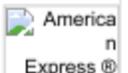
just received her approval. Hope it will work out. Trying to register Jeffrey for account manager site that you provided yesterday It requested to create a new user id and password, after i need to enter account number, ss and phone. I did all of it but it returned to the original site. Can you give me some guidance over the phone as i should be added by now.
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 16, 2017, at 10:38 AM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)
To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Everything is correct. We need her approval by tonight, other wise, if she doesn't like flights, we will not be able to void tickets.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

I sent her yesterday and still didn't here back, but i wanted to make sure that all tickets correct from you as i received multiple emails and after we decided one way tickets. Need to make sure that it is final and corrected from you and i just need Renatas approval.
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

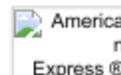
On May 16, 2017, at 9:41 AM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Bella, did you mean to send them to [REDACTED] for review?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

forwarded all 4 emails for your review. Hotel i have in the itinerary that you sent yesterday
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 16, 2017, at 9:32 AM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



You should have two separate records for [REDACTED] Do you have both of them?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Did I receive everything or it should be a different ticket as we changed to one way

Thank you,

Bella

On May 15, 2017, at 7:50 PM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phisbing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Cool, if they don't like it, will void tickets like never happened.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Ok, thanks for your help today! Will confirm in the morning after [REDACTED] review.

Thank you,

Bella

On May 15, 2017, at 7:33 PM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



OK, for [REDACTED] two one way tickets will be:\$971.56.

Outbound flight for her is in premium economy, seats are under airport control only. Or she can try to check in online and get seat.

For return flight Aeroflot not allowing pre-assign seats, at the airport, or again online 24 hours prior to departure. I can't even view the seats map.

Please disregard email with one ticket, I am sending you two separate.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Both tickets one way

Thank you,

Bella

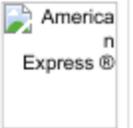
On May 15, 2017, at 7:15 PM, Natalia Molotkova <[REDACTED]> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I have to confirm and will get to u AM

Thank you,

Bella

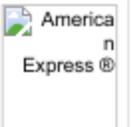
On May 15, 2017, at 7:15 PM, Natalia Molotkova <[REDACTED]> wrote:

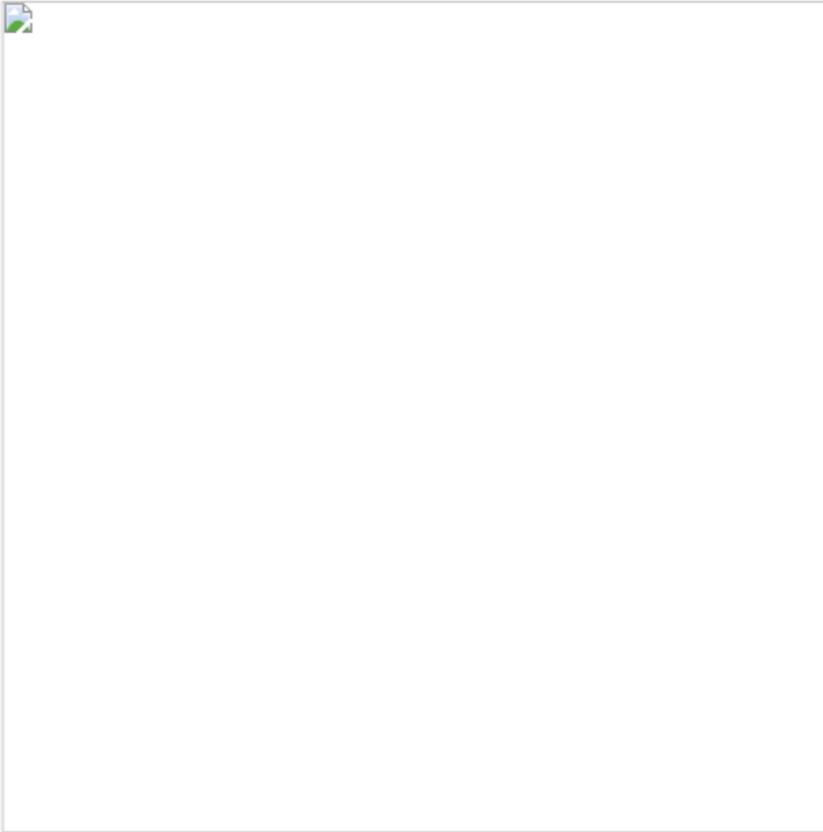
[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.





Bella, they both in coach. I can actually make fare for [REDACTED] less, if I issue two one way tickets. OK to do it?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Are both tickets economy.. just difference in cost?

Thank you,

Bella

On May 15, 2017, at 6:46 PM, Natalia Molotkova <[REDACTED]> wrote:

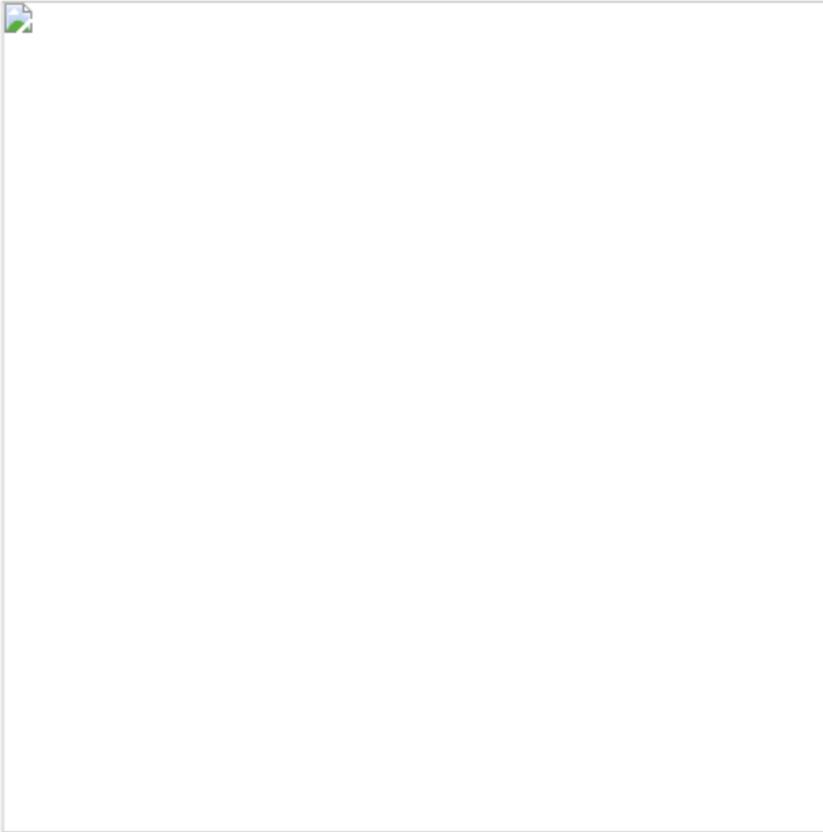
[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.





Just to clarify :

██████████ has business class and ██████████ economy, correct? Arriving time JFK 12:05 pm. May 17th night hotel in Moscow near airport . Please email hotel details

Thank you,

Bella

On May 15, 2017, at 6:46 PM, Natalia Molotkova <██████████> wrote:

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.





OK, issuing two tickets.

[REDACTED]
SU 1701 17MAY VVO SVO 825A 955A
SU 100 18MAY SVO JFK 920A 1205P

Fare is \$2347.56, can be cancelled with EUR 100.00 refund fee. In case of no show ticket becomes non refundable. Change fee is EUR 100.00.

[REDACTED]
S7 116 17MAY UUD DME 925A 1100A
OPERATED BY GLOBUS LLC
SU 100 18MAY SVO JFK 920A 1205P

S7 - Siberia Airlines - fare is \$286.30, non refundable coach, change fee \$52.00
Aeroflot - \$342.56, non refundable coach with EUR 100.00 change fee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

OK, changing dates. Please email their birthdays.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Please try to get flight from Moscow and arrive to NY early on the 18th. Leaving Vladivostok on 17th. Please check if they can arrive to same airport.

Thank you,
Bella

Tel: [REDACTED]

On May 15, 2017, at 4:30 PM, Bella Klein <[REDACTED]> wrote:

Natalia, It is 16th already in Vladivostok, she can fly tomorrow only on 17th Vladivostok time.
Thank you,
Bella

Tel: [REDACTED]

On May 15, 2017, at 4:20 PM, Natalia Molotkova <[REDACTED]> wrote:

US Centurion Banner

Sure, there is Novotel in Sheremetjevo, let me check availability.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

OK, lets do it for tomorrow and stay overnight in the hotel. Can you help with the hotel as well
Thank you,
Bella

Tel: [REDACTED]

On May 15, 2017, at 4:14 PM, Natalia Molotkova <[REDACTED]> wrote:

I checked everything. The problem with another connections - I don't know if they need transit visa to fly through China or Korea, or Europe.

The best way for them to travel together is to depart tomorrow fro Moscow, spend night in Moscow, and then together fly to JFK.

SU 1701 16MAY VVO SVO 0825A 0955A
SU 102 17MAY SVO JFK 0225P 0520P

TOTAL FARE - USD 706.56

[REDACTED]
S7 116 16MAY UUD DME HK1 925A 1100A
OPERATED BY GLOBUS LLC
SU 102 17MAY SVO JFK HK1 225P 520P

There are could be some local airlines, like charter flights, I am not showing in my system.
So that is the best I could offer, sorry.

Ok, [REDACTED] is arriving to Domodedovo airport, [REDACTED] - to Sheremetjevo. They both are departing on the 17th to NYC from Sheremetjevo. We can get them hotel at Sheremetjevo airport. I believe there is a train from one airport to another, or taxi.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

i guss.. yes
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:45 PM, Natalia Molotkova <[REDACTED]> wrote:

Problem with 17th of May, that there are no coach seats left from Vladivostok to NYC via Moscow.
May I check any other routs? not through Moscow?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

I just was told that it is preferable not change airport as he has a lot of luggage
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:25 PM, Natalia Molotkova <[REDACTED]> wrote:

They fly from different cities to Moscow. Both have to arrive to NY on 17th.. I would get her on the flight on 17th earliest and if they meet on 17th and both fly to NY would be perfect
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:25 PM, Natalia Molotkova <[REDACTED]> wrote:

Even if [REDACTED] transferred me to you, if you not authorized, I can't talk travel to you.

If flight departs on May 16th from Vladivostok, it will be same day in JFK.

To have same flight from Moscow to NYC, person who is flying from Mongolia will have to stay over night in Moscow, then meet other person on May 17th. Or they both can go to Moscow tomorrow, together spend night, and fly to JFK together.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Natalia,
You can call Lesley at [REDACTED] and you will be transferred to me
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:07 PM, Natalia Molotkova <[REDACTED]> wrote:

Don't have passports numbers yet, trying to get it..
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:07 PM, Natalia Molotkova <[REDACTED]> wrote:

They fly separate and after meet in Moscow and continue together. Must arrive to NY by 18th, If have no choice he will need to change airports
Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 3:07 PM, Natalia Molotkova <[REDACTED]> wrote:

They need only Moscow connection?

Usually for Russian citizens no need to put otchestvo on reservation, do you have their PP# XXXXXXXXXXXX?

SU 1701 16MAY VVO SVO 0825A 0955A
SU 102 16MAY SVO JFK 0225P 0520P

TOTAL FARE - USD 706.56

Also, the only direct flights to Moscow from Mongolia are to Domodedovo, and flight to JFK is from Sheremetjevo, is he ok to change airports?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Sure, pricing, will be back soon.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

I need to purchase ticket for

1. [REDACTED] from Vladivostok to Moscow tomorrow and after Moscow - NY
2. [REDACTED] from Ulan-Ude - Moscow tomorrow and after Moscow -NY

I would like them both go to NY together. Mast be here on wednesday.

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On May 15, 2017, at 2:40 PM, Natalia Molotkova <[REDACTED]> wrote:

Bella, you can do it at [REDACTED]

Or email me with Lesley being CC.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

If you copy Lesley, I can do ticket via email.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

updating account, adding myself to authorized for travel.
Thank you,
Bella

[Redacted]
Tel: [Redacted]

Priv
To le
© 20
Amie
way
servi
pref

On May 15, 2017, at 2:16 PM, Natalia Molotkova <[Redacted]> wrote:

America
n
;press ©

What if i copy Lesley on the email, as it takes time to add myself
Thank you,
Bella

[Redacted]
Tel: [Redacted]

On May 15, 2017, at 2:16 PM, Natalia Molotkova <[Redacted]> wrote:

Bella, two airline tickets? I can't talk to you, due to authorization level. You are authorized only for card services, not travel. I can talk to Lesley, [Redacted] or [Redacted]. I am sorry.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[Redacted]

[Redacted]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Hi Natalia,
we need to order 2 rush tickets but please call me to discuss: [Redacted]

Thank you,
Bella

[Redacted]
Tel: [Redacted]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

America
n
Express ©