

**From:** "Natalia Molotkova" <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Hotel in Marrakech-made [REDACTED] pay! 21MAY17 VQVCDX  
**Date:** Tue, 30 May 2017 13:17:18 +0000

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 US Centurion Banner

This hotel is horrible, the keep hanging up, transferring me to another person...girl at the front desk said that she paid in cash, now waiting fro manager. I am sorry.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

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Thank you for your email. I am currently out of the office.

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Hi Natasha. [REDACTED] says when she checked out of the hotel they made her put on her CC? I sent the 3rd party form to them via fax. We tried to confirm the receipt a few times but was told the dept that receives the faxes was closed. Then I think you emailed the hotel and they confirmed the fax was rec'd? Can you check on this for us? I realize you are out today due to holiday! Tomorrow is fine! Thanks. [REDACTED]

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** May 19, 2017 at 12:30:31 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 21MAY17 VQVCDX

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

## American Express Travel VQVCDX Record Locator

### E-Ticket Number(s)

■■■■/A Ticket AF 0578623159825-19MAY

■■■■/A Ticket AT 1478623159826-19MAY

### Sunday 21 May 17

### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

### Flight Information

|                        |                                |
|------------------------|--------------------------------|
| Date                   | 21 May 2017                    |
| Airline                | <b>Air France</b>              |
| Airline Record Locator | OCH6SO                         |
| Flight/Class           | <b>AF 1076</b> K Economy Class |
| Origin                 | Paris, Charles De Gaulle       |
| Destination            | Marrakech, Menara              |
| Departing              | 07:05 AM                       |
| Arriving               | 08:25 AM                       |
| Departure Terminal     | Terminal 2 E                   |
| Estimated Time         | 3 Hrs 20 Mins                  |
| Stops                  | Non-stop                       |
| Seats                  | Unassigned                     |
| <b>Confirmed</b>       |                                |

### Hotel Information

|                     |                                                               |
|---------------------|---------------------------------------------------------------|
| Hotel               | <b>KENZI FARAH</b>                                            |
| Address             | Boulevard Du President<br>MARRAKECH MA 40 000                 |
| Telephone           | 212-5-24447400                                                |
| Check In Date       | Sun 21 May 2017                                               |
| Check Out Date      | Mon 29 May 2017                                               |
| Confirmation Number | 335156621                                                     |
| Total               | EUR 460.00, may be subject to local taxes and service charges |
| Cancellation Policy | Cancel 48 Hours Prior To Arrival                              |
| <b>Confirmed</b>    |                                                               |

### Monday 29 May 17

## Flight Information

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|                        |                               |
|------------------------|-------------------------------|
| Date                   | 29 May 2017                   |
| Airline                | <b>Royal Air Maroc</b>        |
| Airline Record Locator | OCH6SO                        |
| Flight/Class           | <b>AT 400</b> Q Economy Class |
| Origin                 | Marrakech, Menara             |
| Destination            | Casablanca, Mohamed V         |
| Departing              | 05:10 AM                      |
| Arriving               | 05:55 AM                      |
| Departure Terminal     | Terminal 1                    |
| Arrival Terminal       | Terminal 2                    |
| Estimated Time         | 45 Mins                       |
| Stops                  | Non-stop                      |
| Seats                  | 18C                           |

**Confirmed**

## Flight Information

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|                        |                               |
|------------------------|-------------------------------|
| Date                   | 29 May 2017                   |
| Airline                | <b>Royal Air Maroc</b>        |
| Airline Record Locator | OCH6SO                        |
| Flight/Class           | <b>AT 788</b> Q Economy Class |
| Origin                 | Casablanca, Mohamed V         |
| Destination            | Paris, Charles De Gaulle      |
| Departing              | 11:35 AM                      |
| Arriving               | 04:40 PM                      |
| Departure Terminal     | Terminal 2                    |
| Arrival Terminal       | Terminal 1                    |
| Estimated Time         | 3 Hrs 5 Mins                  |
| Stops                  | Non-stop                      |
| Seats                  | 18C                           |

**Confirmed**

### Entry and Exit Information for Travel

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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