

**From:** Lesley Groff <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Flight for [REDACTED] needs to change! [REDACTED]  
**Date:** Thu, 07 Sep 2017 18:03:46 +0000

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This is like a nightmare! Please see below from [REDACTED]! I guess she made an error in original email (?). Can you please change the return Aeroflot flight to sept 22? Let me know the damage. Thanks.

Sent from my iPhone

Begin forwarded message:

**From:** [REDACTED] <[REDACTED]>  
**Date:** September 7, 2017 at 1:52:14 PM EDT  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 13SEP17 [REDACTED]

Hello,

Thank you so much for taking care of it. Just one thing.... the flight from Perm to Moscow suppose to be for September,22 not Oct,3.... maybe I can call Aeroflot and change it?

2.Flight

SU 1201

Sukhoi SuperJet 100

One-way

**Perm**, Bolshoe SavinoPEE

[September 22, 2017 12:55 PM.](#), to

→

**Moscow**, SheremetyevoSVO

[September 22, 2017 1:05 PM.](#), to , flight duration: 2 hrs 10 mins

Thank you

On Sep 6, 2017, at 7:06 PM, Lesley Groff <[REDACTED]> wrote:

HI [REDACTED]! Here is your ticket! Double check all for accuracy! Be sure to check in on line the night before your flights and get yourself a seat you like...I cannot get your seats as they are under airport control already! Confirm back to me! thanks, Lesley

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Subject:** Itinerary INCL TICKETNO for [REDACTED] 13SEP17 [REDACTED]

**Date:** September 6, 2017 at 7:03:15 PM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

### E-Ticket Number(s)

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[REDACTED] Ticket SU [REDACTED]-06SEP

**Wednesday 13 Sep 17**

### Other Information

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CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

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Date	13 Sep 2017
Airline	<b>Aeroflot</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>SU 103</b> Q Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:10 PM
Arriving	11:15 AM / 14 Sep 2017

Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

## Thursday 14 Sep 17

### Flight Information

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Date	14 Sep 2017
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 1392</b> Q Economy Class
Origin	Moscow, Sheremetyevo
Destination	Perm, Bolshoye Savino
Departing	01:00 PM
Arriving	05:05 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	2 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

## Tuesday 03 Oct 17

### Flight Information

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Date	03 Oct 2017
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 1201</b> N Economy Class
Origin	Perm, Bolshoye Savino
Destination	Moscow, Sheremetyevo
Departing	12:55 PM
Arriving	01:05 PM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	2 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

### Flight Information

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Date	03 Oct 2017
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 122</b> N Economy Class

Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	08:00 PM
Arriving	11:00 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	10 Hrs
Stops	Non-stop
Seats	Unassigned

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well

as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

< [REDACTED] [REDACTED] >

< [REDACTED] >