

From: Lesley Groff <[REDACTED]>

To: [REDACTED] <[REDACTED]>

Cc: [REDACTED] <[REDACTED]>, Bella Klein <[REDACTED]>

Subject: Fwd: Rail Europe Booking [REDACTED]

Date: Wed, 04 Oct 2017 18:36:23 +0000

Attachments: mime_part_1.pdf

Hi [REDACTED]...here is your train confirmation. Please read all carefully and double check for accuracy. You must PRINT your Ticket when you are ready...thank you, Lesley

Begin forwarded message:

From: "Natalia Molotkova" <[REDACTED]>

Subject: Rail Europe Booking [REDACTED]

Date: October 4, 2017 at 2:23:28 PM EDT

To: [REDACTED]

Reply-To: "Natalia Molotkova" <[REDACTED]>

US Centurion Banner

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Rail Europe Logo

Booking Date: 10/04/2017
Booking #: [REDACTED]

1350 E. Touhy Avenue
Suite 200E
Des Plaines, IL 60018
Tel: (800) 848-7245
Fax: (847) 916-1002
natalia.x.molotkova@aexp.com
Website: agent.raileurope.com

Dear Customer,
Below is a recap of your itinerary. This email is not a valid travel document. There are special instructions listed below for each ticketing method you have selected. For

EFTA00460074

any print at home tickets, Adobe Acrobat Reader 7.0 or a higher software version is recommended (<http://get.adobe.com/reader/>).

ITINERARY DETAILS for your Print at Home Tickets

THIS DOCUMENT IS NOT VALID FOR TRAVEL

Your train ticket is issued as a pdf and can be downloaded via the link below. You will need to print the ticket prior to boarding the train.

You can print your tickets by clicking on each of the "PRINT YOUR TICKET" buttons below.

1. **Departure:** PARIS GARE LYON on SA 10/14/2017 at 15:11

Arrival: GENEVE CFF on SA 10/14/2017 at 18:17

Adult 1st Cl Leisure Adult

With a Rail Protection Plan

After-Sales Conditions:

1 Adult

1st Cl Leisure Adult

Paper Tickets- Refundable minus a 20 Euro fee up to 2 business days before train departure. Can be exchanged prior to train departure for a fee. *Print at Home/Print at Station Tickets*- Refundable minus a 20 Euro fee up to train departure. Can be exchanged prior to train departure for a fee. Refunds/Exchanges, when applicable, may be subject to a 7% administrative fee from Rail Europe and paper tickets must be returned to the issuing office within the time frame allowed. For full details on refund procedure, please visit <http://www.raileurope.com/train-faq/all-about-train-travel/customer-support/refunds.html>

PNR: RXIDUU

You can print the tickets for the above trip by clicking here:



GENERAL INFORMATION

After-sales: Rail Europe is not the operating train carrier. Cancellation and exchange conditions are set by the operating rail carrier; exceptions to the after sales conditions cannot be applied. or Rail Europe neither owns or operates the trains in Europe. Cancellation and exchange conditions on your ticket are set by the operating rail carrier; exceptions to the after sales conditions cannot be applied.

Endorsed tickets: In the unlikely event that your trip is interrupted, please have your train ticket stamped **unused** by a rail official for a refund, if applicable.

Seat reservations: Your seat reservations were made simultaneously and seats are adjoining or as close as possible. Seat numbers do not necessarily follow numerically.

Rail Protection Plan: If you purchased the Rail Protection Plan, congratulations on making a wise choice. To get more information on how our Rail Protection Plan works and full terms and conditions visit the following link <http://www.raileurope.com/about-us/raileurope-rail-protection-plan-policy.html> If you did not select the RPP, you can still add our Rail Protection Plan any time prior to final payment being applied to your order (Amtrak products and select products such as city passes and tours are excluded).The Rail Protection Plan will give you the flexibility to change your ticket or pass, no questions asked. You will also be protected in the event of a railroad strike and in the case of loss or theft of paper tickets or passes. Find out more about our Rail Protection Plan by using the above link or call us now at 800-848-7245.

Note: This program is administered by Rail Europe, Inc. and can be revised at anytime without notice

Agency Service Fee: This fee is NOT a Rail Europe fee. It has been applied by your Travel Agency & is NOT refundable through Rail Europe.

Payment to Agency: The Agency Service Fee and/or commission for this booking will be included in a single monthly disbursement check issued to the travel agency on the last day of the month and mailed within 10 business days thereafter. Monthly checks will be issued on an account balance basis and therefore will include all current month credits due.

Please note that if the agency's ending monthly account balance results in an amount due to Rail Europe, a check will not be issued. The current month's commissions and/or Agency Service fees will only be credited towards the balance due.

SUMMARY

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le

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