

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Itinerary INCL TICKETNO for NICOLA/ION 25OCT17 DQPMSO
Date: Fri, 10 Nov 2017 17:33:57 +0000

yes, lets do that...thank you for checking again...

On Nov 10, 2017, at 12:26 PM, Natalia Molotkova <[REDACTED]> wrote:



I checked everything. Jet Blue, Cape Air, Seaborne, Delta, United...I re-checked again, one seat became available at:

9K 8041 17NOV STT SJU 1151A 1227P
UA 1173 17NOV SJU EWR 0150P 0455P - business class
1ADT 1550.10 1550.10
TOTAL FARE - USD 1550.10

OK to do that instead?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

just need to ask...did you check a cape air (or seaborne) flight to Puerto Rico then fly to NY from there?

On Nov 10, 2017, at 12:10 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, on it

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

hmmm... a lot less expensive to have him stay to 24th...let's do the 24th and return home on 25th...keep him waitlisted for sure on 17th. thank you!

On Nov 10, 2017, at 11:47 AM, Natalia Molotkova <[REDACTED]> wrote:

Return on 21st

AF 7 22NOV JFK CDG 650P 810A 23NOV
AF1888 23NOV CDG OTP 1005A 200P

Lowest fare happened to be in business, add collect \$1589.90

Nov 25 add collect \$174.00 only

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ugh. that stinks.
if we bring him back to NY on 21st, can you get him back home on 22nd? also check if he can get back home on 25th...

On Nov 10, 2017, at 11:21 AM, Natalia Molotkova <[REDACTED]> wrote:

Next available date with Americans is November 24, add collect would be \$126.84.

Other airlines earliest I could find November 21st:

BB3529 21NOV STT SJU 1030A 1105A
DL 302 21NOV SJU JFK 150P 456P

\$719.20

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, absolutely check another day...not to worry...how about 18, 19? then we can do the following day for his trip back home...

On Nov 10, 2017, at 10:47 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, due to you asked me to change 17th to 28th, I canceled November 17th flight, and there is no availability with AA that day in coach or business. Not showing anything with another airline as well. I wait listed him with Americans, may I check another day?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Nov 10, 2017, at 10:35 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, working on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OK! We have clarity...we need Ion to come back to NY on 17th and then change his ticket home (Rec. Lcc#BOJMEC) from Nov. 30 to Nov. 18 if possible...let me know!

On Nov 9, 2017, at 12:15 PM, Natalia Molotkova <[REDACTED]> wrote:

I will....thanks...we may be changing his ticket back home if there is not enough work to go around...I'll be in touch.

On Nov 9, 2017, at 12:15 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, will stop exchange, but date now is November 28th, let me know which date to book.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OMG...hold off on changing the ticket just yet...Ion is now saying he may want to come back to NY earlier...just give me a bit more time...so sorry.

On Nov 9, 2017, at 11:53 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, was small residual as well.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

sounds good! (I just rec'd [REDACTED] paper voucher in the mail today...)

On Nov 9, 2017, at 11:51 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, will be same flight, you will receive paper voucher by mail, keep it, we can use it within one year, but for the same passenger.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, please issue ticket for Nov. 28th...
thanks

On Nov 9, 2017, at 11:44 AM, Natalia Molotkova <[REDACTED]> wrote:

Sure, available, will be residual fro future use of 234.00, no add collect.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can you find a ticket STT to NY for Nov. 28th! (sorry...)

On Nov 9, 2017, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

wow...look at that...after Thanksgiving makes all the difference...ok, let me ask JE..

On Nov 9, 2017, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

Nov 26 - add collect \$62.70, Nov 27 - residual for future use of \$144.00, no add collect.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, but I can't void exchange due to it was done yesterday.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Moorning! well, this ticket finally came through...and we are going to need to change it again! can you look further out...possibly 26,27?

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary INCL TICKETNO for NICOLA/ION 25OCT17 DQPMSO
Date: November 9, 2017 at 9:21:45 AM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

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American Express Travel DQPMSO Record Locator

E-Ticket Number(s)

NICOL/I Ticket AA 0017017690900-22OCT

NICOL/I Ticket AA 0017022513951-08NOV

Friday 17 Nov 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date	17 Nov 2017
Airline	American Airlines
Airline Record Locator	DQPMSO
Flight/Class	AA 943 M Economy Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	03:14 PM
Arriving	05:15 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	24D

Confirmed

Flight Information

Date	17 Nov 2017
Airline	American Airlines
Airline Record Locator	DQPMSO
Flight/Class	AA 2550 M Economy Class
Origin	Miami, Miami International
Destination	New York La Guardia, La Guardia
Departing	05:55 PM
Arriving	08:56 PM
Arrival Terminal	Terminal B
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	22E

Confirmed

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