

From: Lesley Groff <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Subject: Re: Thank you!
Date: Thu, 23 Nov 2017 14:55:16 +0000

Very very happy it has worked out!
I have at the top of my list to find out about the smoke smell...just horrible...it must be addressed.
Please enjoy your stay in NY and Happy Thanksgiving...we have much to be thankful for!

Lesley

On Nov 23, 2017, at 9:44 AM, [REDACTED] <[REDACTED]> wrote:

Thank you for helping us and moving us to the bigger apartment! [REDACTED] is a very nice person.
There is a big sofa with enough space for our kids to sleep!
Also, is totally smoke smell free! For some reason neither opening the windows nor febreze really helped in the other one.
Best,
[REDACTED]

[REDACTED] <[REDACTED]> schrieb am Do. 23. Nov. 2017 um 08:21:

Thank you for all your efforts! I checked but it seems even the big stores are closed today.
If you get any idea let us know.
Have a happy thanksgiving!
[REDACTED]

Lesley Groff <[REDACTED]> schrieb am Do. 23. Nov. 2017 um 07:19:

Good morning [REDACTED]. So sorry for all of this ... I am told the air mattress is in our storage bin in the basement and no one has a key who is available at the apartments (our maids and houseman have keys but they are all at home today). Considering it is Thanksgiving I don't know if stores like Bed Bath and Beyond are open to purchase one. (?). Trying to coordinate with [REDACTED] and another assistant at the apartments on how they can help. Will keep you posted. Lesley

Sent from my iPhone

> On Nov 22, 2017, at 9:56 PM, [REDACTED] <[REDACTED]> wrote:

>
> Hello Lesley, thank you for offering the apartment in NY during our stay until Saturday! Your assistant was very kind and provided blankets. Unfortunately the sofa is not a sofa bed and the queen bed is too small for all 4 of us. I know everybody is very busy but if there is any chance to at least get one air mattress for the 2 kids tomorrow would be an enormous help.
> Sorry for all this trouble. If I would have known I would have brought something from home.
> I wish you and your family a wonderful Thanksgiving!
> Best wishes,
> [REDACTED] [REDACTED]