

From: Lesley Groff <[REDACTED]>
To: James Ce <[REDACTED]>
Subject: Re: test
Date: Mon, 27 Nov 2017 16:13:47 +0000

ok! thanks
Google Drive...yes..not icloud...thanks!

On Nov 27, 2017, at 11:11 AM, james | personal genius <[REDACTED]> wrote:

That's not iCloud, it's Google Drive.

If internet is working elsewhere on the computer, reboot the computer would be my best suggestion. It's the easiest way to force Backup & Sync (google drive) to quit and restart.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 27, 2017, at 11:07 AM, Lesley Groff <[REDACTED]> wrote:

James...my icloud with the arrow says it can't connect (so my word documents will not be saved in the icloud) Is there something I can do to make it connect?

On Nov 27, 2017, at 10:35 AM, james | personal genius <[REDACTED]> wrote:

WiFi should be good now.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 27, 2017, at 9:46 AM, Lesley Groff <[REDACTED]> wrote:

test