

From: CARosa Limo <bookings@carosalimo.com>
To: Bella Klein <[REDACTED]>
Cc: Lesley Groff <[REDACTED]>
Subject: Re: CAROSA - Transaction Receipt for \$288.90
Date: Thu, 30 Nov 2017 16:21:23 +0000

We do not call the airport to update scheduled arrival, unless it was the airport that made the booking.

Wait Time is \$60/Sedan, \$70/SUV.

15 minute grace period is provided as a courtesy unless a Spot Time is provided by customer, at that point there is no grace period.

Thank You,
Gabriel Roque
CARosa, LLC
[REDACTED]

On Nov 30, 2017, at 11:04 AM, Bella Klein <[REDACTED]> wrote:

Please let us know what is the waiting time rate, do you call airport to update schedule and eliminate waiting time and what is the grace waiting period

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

On Nov 30, 2017, at 10:58 AM, CARosa Limo <bookings@carosalimo.com> wrote:

Larry called while in the air and requested a 2nd SUV and that they were landing @ 7:45pm.

The reason for the escalated price tag, there was a 45 minute wait @ TEB and one car had an extra stop in NYC.

In the past we have always provided a SUV for 212JE clients and sedan for crew.

I will readjust your bill for a sedan price and refund the difference.

Happy Holidays.

Thank You,
Gabriel Roque
CARosa, LLC
[REDACTED]

On Nov 30, 2017, at 10:26 AM, Lesley Groff <[REDACTED]> wrote:

Approval Code: 166034

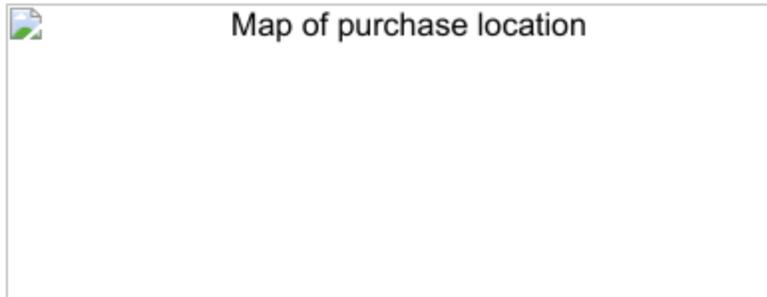
Customer Ref: 11/26 Tail #N120JE SUV #1
TEB/NYC45min-Ramon Alonso

<u>Item</u>	<u>Qty</u>	<u>Amount</u>	<u>Total Amount</u>
Base Amount			\$240.75
Tip			\$48.15

Amount **\$288.90**

I agree to pay the above total amount according to the card issuer agreement. (Merchant agreement if credit voucher)

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Customer Copy