

From: "Shimony, Rony" <[REDACTED]>
To: "Kaw, Kristine" <[REDACTED]>, Lesley Groff <[REDACTED]>
Cc: "Peltz, Erica" <[REDACTED]>, "Zolty, Ian" <[REDACTED]>, "Lopez, Melinda" <[REDACTED]>
Subject: Re: Scheduling nuclear test for tomorrow 12/13/17
Date: Tue, 12 Dec 2017 18:36:41 +0000

Thank you all
r

Rony Shimony, MD FACC
Associate Professor of Medicine, Cardiology
The Mount Sinai Hospital
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Director, Clinical Cardiology
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[REDACTED]

Dictated and sent from an iPhone kindly excuse typos

On Dec 12, 2017, at 12:06 PM, Kaw, Kristine

[REDACTED] wrote:

UHC was contacted and no prior auth required.
If you can please accommodate Mr. Epstein for tomorrow, I would greatly appreciate it. Order is in EPIC
I understand it is a 3 hour procedure. Any other preparation?
Where should he check in?

Thank you again for helping us out. Please let me know appointment time so I can communicate details to patient's secretary
KK

From: Peltz, Erica
Sent: Tuesday, December 12, 2017 10:50 AM
To: Kaw, Kristine
Cc: Shimony, Rony
Subject: RE: Scheduling nuclear test

That's very strange. FYI

From: Peltz, Erica
Sent: Monday, December 11, 2017 4:59 PM
To: Kaw, Kristine
Subject: FW: Scheduling nuclear test- major donor

FYI.....

From: Zolty, Ian
Sent: Monday, December 11, 2017 4:58 PM
To: Peltz, Erica; Lopez, Melinda
Subject: RE: Scheduling nuclear test- major donor

Unfortunately, not. This has happened on a prior occasion - a very well to do patient put us in the same unfortunate situation. He paid on day of service because he did not want to wait, and not only came back and asked for his money back, but then came back to the practice for his follow ups.

From: Peltz, Erica
Sent: Monday, December 11, 2017 4:57 PM
To: Zolty, Ian [REDACTED] Lopez, Melinda
Subject: RE: Scheduling nuclear test- major donor

Can patient sign a form which waives his insurance rights?

From: Zolty, Ian
Sent: Monday, December 11, 2017 4:55 PM
To: Peltz, Erica; Lopez, Melinda
Subject: RE: Scheduling nuclear test- major donor

We can accommodate the day, but prior visit information shows he has active United Health Care. A pre-certification or a written denial is required. Without the above, if the patient submits an invoice to a carrier we participate with, the insurance would deny payment and require us to give the patient a full refund for not following our contract. Please note it's a 3 hour procedure.

From: Peltz, Erica
Sent: Monday, December 11, 2017 4:41 PM
To: Lopez, Melinda [REDACTED]
Zolty, Ian [REDACTED]
Subject: FW: Scheduling nuclear test- major donor

Good afternoon-

Please see the below.

Please let us know what is feasible.

Thank you.

From: Kaw, Kristine
Sent: Tuesday, December 12, 2017 10:49 AM
To: Peltz, Erica
Cc: Shimony, Rony
Subject: FW: Scheduling nuclear test

Good morning Erica. I'm sorry but I still haven't received your email, not sure why. If you can paste your response to Dr. Shimony and I on this email, hopefully one of us will get it. We will work on getting approval/denial today. Many thanks, Kristine, NP

From: Kaw, Kristine
Sent: Monday, December 11, 2017 4:39 PM
To: Peltz, Erica
Cc: Shimony, Rony
Subject: Scheduling nuclear test

Good afternoon. Dr. Shimony is requesting assistance in scheduling Mr. Epstein for his nuclear test of his parathyroid. He is willing to selfpay for this test and asks if he can be accommodated this Wednesday 12/13/17 any time will do. He will be flying in from Europe

to get this test done. As always, thank you for your assistance. Assuming scheduling will call him with time and location as well as any preparation needed. Order in EPIC already

Epstein, Jeffrey
Male, 64 yrs, 01/20/1953
7206913

Kristine, NP