

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Our Special Instructions for Booking Travel for Karyna Shuliak only...

Date: Fri, 09 Feb 2018 16:58:18 +0000

 US Centurion Banner

Yes, but sometimes 20% are posted back pretty fast.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

got it...you pay up front the full 100% with points for the ticket...then are refunded the 20% which you receive in up to 2 billing cycles...OK

On Feb 9, 2018, at 11:38 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, but 20% will be refunded, not like you are paying 80% at the time of booking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so it is always paying 80% of the ticket price when you use points?...sounds like that is a good deal...it's 20% off the regular 1st/biz class ticket price?...I just want to make sure I have this correct before I present it to our accounting department and Jeffrey...!

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, will pass this info along...

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, correct, 20% bonus usually posted right away, but might take up to two billing cycles.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok, so it would be best to book a straight up first/biz ticket completely with points through you cause it is essentially paying 80% of the ticket with points since he would get 20% of the points back? when does he get the 20% back in points to his account?

On Feb 9, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

I will make a note. But Lesley, we can't do upgrades or money tickets with airline miles. And we can't do upgrade with AMEX points, only if we convert them to miles, and usually one AMEX point is one mile. I can check availability for upgrade, but you will have to handle it your self with airline directly, once the ungradable coach is issued.

He can use AMEX points to issue first/business class ticket, and conversion is 1.00USD=100 points, and he will get 20% back from the amount of points was used, we can do that, easy.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...I have been told when booking travel for Karyna Shuliak ONLY, we need to now consider upgrading her every time to 1st class or Biz with Jeffrey's points. However, he only wants to use points when we get more than a penny a point...The way to think about this is: EXAMPLE- if a ticket cost \$700.00, multiple the ticket price times 100...700x100= 70,000. If it is 60,000 points to get the ticket (or anything less than 70,000 points) then it is a good deal and Jeffrey wants us to use his points...!!!

Can you help me remember and help me work this out if I ever coordinate her tickets...? :)

Lesley

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