

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Our Special Instructions for Booking Travel for [REDACTED] only...

Date: Fri, 09 Feb 2018 17:24:10 +0000

 US Centurion Banner

OK

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok...good deal...I just spoke with Rich in accounting and he wants us to try this the next time I book something for [REDACTED]...

On Feb 9, 2018, at 11:58 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, but sometimes 20% are posted back pretty fast.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

got it...you pay up front the full 100% with points for the ticket...then are refunded the 20% which you receive in up to 2 billing cycles...OK

On Feb 9, 2018, at 11:38 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, but 20% will be refunded, not like you are paying 80% at the time of booking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so it is always paying 80% of the ticket price when you use points?...sounds like that is a good deal...it's 20% off the regular 1st/biz class ticket price?...I just want to make sure I have this correct before I present it to our accounting department and Jeffrey...!

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, will pass this info along...

On Feb 9, 2018, at 10:36 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, correct, 20% bonus usually posted right away, but might take up to two billing cycles.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok, so it would be best to book a straight up first/biz ticket completely with points through you cause it is essentially paying 80% of the ticket with points since he would get 20% of the points back? when does he get the 20% back in points to his account?

On Feb 9, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

I will make a note. But [REDACTED], we can't do upgrades or money tickets with airline miles. And we can't do upgrade with AMEX points, only if we convert them to miles, and usually one AMEX point is one mile. I can check availability for upgrade, but you will have to handle it your self with airline directly, once the ungradable coach is issued.

He can use AMEX points to issue first/business class ticket, and conversion is 1.00USD=100 points, and he will get 20% back from the amount of points was used, we can do that, easy.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...I have been told when booking travel for [REDACTED] ONLY, we need to now consider upgrading her every time to 1st class or Biz with Jeffrey's points. However, he only wants to use points when we get more than a penny a point...The way to think about this is: EXAMPLE- if a ticket cost \$700.00, multiple the ticket price times 100...700x100= 70,000. If it is 60,000 points to get the ticket (or anything less than 70,000 points) then it is a good deal and Jeffrey wants us to use his points...!!!

Can you help me remember and help me work this out if I ever coordinate her tickets...? :)

[REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

