

From: "Natalia Molotkova" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Can you check on [REDACTED] ticket...(Rec. Loc#ANATKQ)
Date: Tue, 13 Feb 2018 23:39:43 +0000

 US Centurion Banner

Exchange is done.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Thank you natasha.

Sent from my iPhone

On Feb 13, 2018, at 5:56 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED], I am with ticketing, I am arguing, we should be able to exchange ticket with just a change fee, stay turned. I don't want you to over pay, will be back.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes. Please issue ticket as stated below! Thx

Sent from my iPhone

On Feb 13, 2018, at 5:34 PM, Natalia Molotkova <[REDACTED]> wrote:

Ticket is on its way, still need to do official part:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$259.81.

- Non-refundable, EUR100.00 change penalty plus difference in fare.

- Inbound - Aeroflot

SU 102 coach 14FEB Wednesday from Moscow SVO to new York JFK 235P 515P

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. How about Dec 20, 2018 or thereabouts. I would think she may go home for xmas again!

Sent from my iPhone

On Feb 13, 2018, at 5:21 PM, Natalia Molotkova <[REDACTED]> wrote:

Sorry for the delay I was walking to subway, then on subway and now on train! No opportunity to look at phone. Can we get ASAP!?

Sent from my iPhone

On Feb 13, 2018, at 5:13 PM, Natalia Molotkova <[REDACTED]> wrote:

We have to do it at the time of cancellation, may be you can give me any date?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Issue a new ticket at low price stated below!! We will use the reminder of her ticket another time(?-if we can?)

Sent from my iPhone

On Feb 13, 2018, at 5:13 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED], did you see my email below?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticketing rejected it, said new fare has to be equal or higher (it was couple dollars lower) . So I have to go to next fare, higher, with change fee I am getting \$878.80 add collect.

I can issued just one way ticket at 259.81USD.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Feb 13, 2018, at 4:32 PM, Natalia Molotkova <[REDACTED]> wrote:

They exchanging it as we speak.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thank you!

On Feb 13, 2018, at 4:14 PM, Natalia Molotkova <[REDACTED]> wrote:
