

**From:** Membership <membership@nybg.org>

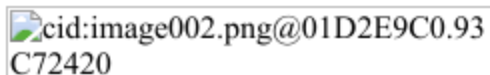
**To:** Lesley Groff <[REDACTED]>

**Subject:** Message from NYBG Membership

**Date:** Sun, 18 Mar 2018 16:31:13 +0000

**Attachments:** image001.png

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## Thank you for contacting the Membership Department at The New York Botanical Garden!

The Membership team is available Monday–Friday, 9 a.m.–5 p.m. We'll get back to you as soon as possible. In the meantime, here are some resources that may help answer your question.

Ticketing Hotline: [REDACTED] (Daily, 10 a.m.–5 p.m.)

Membership Office: [REDACTED] (Monday–Friday, 9 a.m.–5 p.m. Closed on Federal holidays)

## General Information and Links

- [Calendar](#)

Day-by-day information including hours of operation, exhibition and public program details, and Members-Only events.

- [Reserve Member tickets online](#)

All Members need tickets when visiting the Garden. Have your Member ID and the last name of the primary Member on the account handy. If you just joined online, use the temporary ID printed on your Temporary Membership Card.

- Renew your Membership online

[Individual](#) | [Dual](#) | [Family](#) | [Supporting](#) | [Contributing](#) | [Sustaining](#)

Have your Member ID and the last name of the primary Member on the account handy.

- Can't find your Member ID?

Your ID is printed on your Membership Card, renewal notices, and Member invitations. If you can't locate your ID on any of these sources, let us know or ask in person at an ticketing booth during normal Garden hours.

- [IDNYC Community Grounds Membership](#)

Eligibility requirements and frequently asked questions about complimentary Community Grounds Membership through the IDNYC program.

- [Just For Members](#)

Upcoming Member Days, Trips, Tours, and terms and conditions.

## Other NYBG Departments

- [Ticketing Support Hotline](#)

10 a.m.–5 p.m., seven days a week | [REDACTED] | [REDACTED]

Get help planning a visit to the Garden, reserving tickets, or checking on existing ticket reservations.

- [Corporate Relations Office](#)

9 a.m.–5 p.m., Monday–Friday | [REDACTED] | [REDACTED]

Information about Corporate Member benefits for employees of NYBG's corporate partners.

- [Adult Education](#)

9 a.m.–5 p.m., Monday–Friday | [REDACTED] | [REDACTED]

Register for and get updates on classes, lectures & symposia, and intensives.

- [NYBG Shop](#)

10 a.m.–6 p.m., Tuesday–Sunday | [REDACTED] | [REDACTED]

Customer support for ordering retail items online and shopping at the Garden.