

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: COMPLETED - ARM - EPSTEIN/JEFFREY - 09APR FLIGHT FOR VALERIIA CDG-SVO

Date: Sun, 08 Apr 2018 15:37:50 +0000

 US Centurion Banner

I am currently not in the office, will be back on Wednesday April 11th 26 at 09:00am EST. If you need immediate assistance, you can call 877-877-0987 or email centurionsupport@centurion.com

Kindest regards,

Natalia Molotkova
[REDACTED]

Thank you so much Jennifer. Appreciate your help.

Sent from my iPhone

On Apr 8, 2018, at 10:36 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Hi Lesley!

I wanted to let you know we could not exchange the original ticket as the airlines would not allow us to change the ticket from economy class

to business class. The original ticket is non refundable and does not allow changes after flight departure date so there will be no partial credit

for that ticket.

At this time I have purchased a new one way flight for Valeriia, I used the TSA information that was listed in the original reservation. Listed below

are the new flight details as well as the American Express record locator -

American Express Record Locator - PLHMJJ

Mon 09 Apr - Aeroflot 2461 Business Class -

Depart: Paris Charles de Gaulle Airport, (CDG) at 11.30pm

Arrive: Moscow Sheremetyevo Airport, (SVO) at 4.00am

Seat - 3A

Total Business Class Fare - \$1398.60

Refundable Fare - 70.00 EUR fee to refund OR 70.00 EUR to Exchange.

Thank You!
Jennifer

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

