

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Cancel Hotel
Date: Sun, 29 Apr 2018 18:48:47 +0000

Hi Erin! thank you so very much for your help! (and my son won all 4 games! :)

On Apr 29, 2018, at 12:07 PM, Natalia Molotkova <[REDACTED]> wrote:

US Centurian Banner

Ms. Groff,

I was able to speak to the Hilton in West Palm Beach and due to Hilton Honors Diamond Status they were able to waive the late cancel penalty. I hope you have a great day and best of luck to your son in his Lacrosse game.

Erin

From Centurian Support on behalf of your Relationship Manager Natalia

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