

**From:** [REDACTED]  
**To:** Amex Centurian Travel [REDACTED]  
**Subject:** Re: CHANGE [REDACTED] ticket May 10: [REDACTED]  
**Date:** Wed, 09 May 2018 15:46:37 +0000

Yes, permission granted to change the ticket for [REDACTED] to the below!

On May 9, 2018, at 11:43 AM, Natalia Molotkova [REDACTED] wrote:



Yes, we can change to

SU 103 10MAY JFK SVO 710P 1120A 11MAY  
SU1156 11MAY SVO ROV 125P 320P

Add collect will be \$44.80, OK to change?

Regards,  
Natalia (Natasha) Molotkova  
Centurian Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

>> We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #103 has 7:1pm from JFK to SVO arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm >>> Begin forwarded message: >>> From: "American Express Travel" >>> Subject: Itinerary INCL TICKETNO for [REDACTED] 10MAY18 [REDACTED] >>> Date: May 7, 2018 at 5:22:30 PM EDT >>> To: [REDACTED] >>> DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurian Travel Service at 1-877-877-0987. >>> If airline tickets are purchased for this itinerary: >>> Airline Baggage Fee/Rules may apply and can be accessed by visiting: >>> <https://myamextravel.com/baggage> >>> Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurian Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future: >>> View your Trips >>> American Express Travel Record Locator VCYYGP >>> >>> >>> E-Ticket Number(s) >>> [REDACTED] Ticket SU 5557143463016-07MAY >>> Thursday 10 May 18 >>> Other Information >>> CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT >>> Flight Information >>> Date 10 May 2018 >>> Airline Aeroflot >>> Airline Record Locator PMHHPS >>> Flight/Class SU 101 T Economy Class >>> Origin New York, John F Kennedy International >>> Destination Moscow, Sheremetyevo >>> Departing 02:25 PM >>> Arriving 06:25 AM / 11 May 2018 >>> Departure Terminal Terminal 1 >>> Arrival Terminal Terminal D - Domestic/Intl >>> Estimated Time 9 Hrs >>> Stops Non-stop >>> Confirmed >>> Friday 11 May 18 >>> Flight Information >>> Date 11 May 2018 >>> Airline Aeroflot >>> Airline Record Locator PMHHPS >>> Flight/Class SU 1162 T Economy Class >>> Origin Moscow, Sheremetyevo >>> Destination Rostov, Rostov >>> Departing 09:05 AM >>> Arriving 11:00 AM >>> Departure Terminal Terminal D - Domestic/Intl >>> Estimated Time 1 Hr 55 Mins >>> Stops Non-stop >>> Confirmed >>> Tuesday 05 Jun 18 >>> Flight Information >>> Date 05 Jun 2018 >>> Airline Aeroflot >>> Airline Record Locator PMHHPS >>> Flight/Class SU 1159 N Economy Class >>> Origin Rostov, Rostov >>> Destination Moscow, Sheremetyevo >>> Departing 10:30 AM >>> Arriving 12:20 PM >>> Arrival Terminal Terminal D - Domestic/Intl >>> Estimated Time 1 Hr 50 Mins >>> Stops Non-stop >>> Confirmed >>> Flight Information >>> Date 05 Jun 2018 >>> Airline Aeroflot >>> Airline Record Locator PMHHPS >>> Flight/Class SU 102 N Economy Class >>> Origin Moscow, Sheremetyevo >>> Destination New York, John F Kennedy International >>> Departing 02:25 PM >>> Arriving 05:20 PM >>> Departure Terminal Terminal D - Domestic/Intl >>> Arrival Terminal Terminal 1 >>> Estimated Time 9 Hrs 55 Mins >>> Stops Non-stop >>> Confirmed >>> Entry and Exit Information for Travel >>> American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site. >>> >>> You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy) >>> See attached itinerary PDF or link for full terms and conditions. >>> PDF itinerary attachment: >>> If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software. >>> <http://www.adobe.com/products/acrobat/readstep.html> >>> Thank you for choosing American Express Centurian Travel Service and have a pleasant trip. >>> Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges. >>> Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex. >>> Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in

marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend. >> >> California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency. >> >> > >

We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #103 has 7:1pm from JFK to SVO arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm

Begin forwarded message:

**From:** "American Express Travel" [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 10MAY18 [REDACTED]  
**Date:** May 7, 2018 at 5:22:30 PM EDT [REDACTED]  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

[REDACTED] Ticket SU 5557143463016-07MAY

**Thursday 10 May 18**

**Other Information**

CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

**Flight Information**

Date	10 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	PMHHPS
Flight/Class	<b>SU 101</b> T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 11 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop

**Confirmed**

Friday 11 May 18

### Flight Information

---

Date 11 May 2018  
Airline **Aeroflot**  
Airline Record Locator PMHHPS  
Flight/Class **SU 1162** T Economy Class  
Origin Moscow, Sheremetyevo  
Destination Rostov, Rostov  
Departing 09:05 AM  
Arriving 11:00 AM  
Departure Terminal Terminal D - Domestic/Intl  
Estimated Time 1 Hr 55 Mins  
Stops Non-stop

**Confirmed**

Tuesday 05 Jun 18

### Flight Information

---

Date 05 Jun 2018  
Airline **Aeroflot**  
Airline Record Locator PMHHPS  
Flight/Class **SU 1159** N Economy Class  
Origin Rostov, Rostov  
Destination Moscow, Sheremetyevo  
Departing 10:30 AM  
Arriving 12:20 PM  
Arrival Terminal Terminal D - Domestic/Intl  
Estimated Time 1 Hr 50 Mins  
Stops Non-stop

**Confirmed**

### Flight Information

---

Date 05 Jun 2018  
Airline **Aeroflot**  
Airline Record Locator PMHHPS  
Flight/Class **SU 102** N Economy Class  
Origin Moscow, Sheremetyevo  
Destination New York, John F Kennedy International  
Departing 02:25 PM  
Arriving 05:20 PM  
Departure Terminal Terminal D - Domestic/Intl  
Arrival Terminal Terminal 1  
Estimated Time 9 Hrs 55 Mins  
Stops Non-stop

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

EFTA00473988

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

We need to change [REDACTED] outbound ticket...she wants to leave around 7pm...Aeroflot #103 has 7:1pm from JFK to SVO arriving 11:20am connecting to Aeroflot# 1156 flight departing at 1:24pm arriving ROV 3:20pm

Begin forwarded message:

**From:** "American Express Travel" [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 10MAY18 [REDACTED]  
**Date:** May 7, 2018 at 5:22:30 PM EDT [REDACTED]  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

EFTA00473989

**Thursday 10 May 18****Other Information**

CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

**Flight Information**

Date	10 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	PMHHPS
Flight/Class	<b>SU 101</b> T Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 11 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop

**Confirmed****Friday 11 May 18****Flight Information**

Date	11 May 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	PMHHPS
Flight/Class	<b>SU 1162</b> T Economy Class
Origin	Moscow, Sheremetyevo
Destination	Rostov, Rostov
Departing	09:05 AM
Arriving	11:00 AM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 55 Mins
Stops	Non-stop

**Confirmed****Tuesday 05 Jun 18****Flight Information**

Date	05 Jun 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	PMHHPS
Flight/Class	<b>SU 1159</b> N Economy Class
Origin	Rostov, Rostov
Destination	Moscow, Sheremetyevo
Departing	10:30 AM
Arriving	12:20 PM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr 50 Mins
Stops	Non-stop

**Confirmed**

## Flight Information

Date	05 Jun 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	PMHHPS
Flight/Class	<b>SU 102</b> N Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop

### Confirmed

#### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



