

From: [REDACTED] <[REDACTED]>

To: Good Tastes of Tuscany <info@tuscan-cooking-class.com>

Subject: Re: Your booking request has been sent.

Date: Tue, 15 May 2018 12:22:09 +0000

Hello Sharmila...can you confirm you received the balance payment + the 600 euros for the private villa for [REDACTED] and [REDACTED]? My accounting department sent the payment yesterday...Also, is there paperwork you need the 2 girls to fill out? the 2 attachments we received had nothing to fill out...

On May 14, 2018, at 12:03 PM, Good Tastes of Tuscany <info@tuscan-cooking-class.com> wrote:

maybe it is the card security as large amount , you may need to call for the credit card company to approve charge .

The team at Goodtastesoftuscany

Accademia Italiana di Cucina Pandolfini- professional culinary school and Villa Pandolfini Estate

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On 14 May 2018 at 17:25, [REDACTED] <[REDACTED]> wrote:

ok thanks! I keep trying and it keeps giving me the same error message...I'll wait and try again in a few hours...

On May 14, 2018, at 11:23 AM, Good Tastes of Tuscany <info@tuscan-cooking-class.com> wrote:

Hi [REDACTED]

Yes ok. Also make a note "Bal Pyt" I shall send you the balance pyt upon receipt of your payment//

Warm Regards,
Sharmila.

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On 14 May 2018 at 20:31, [REDACTED] <[REDACTED]> wrote:

I am receiving the strange response below when I try to make the payment...I will try again later as it is suggesting. In the Payment Reference field, I typed in [REDACTED] and [REDACTED] May 26-June2...just to let you know! :

Things don't appear to be working at the moment. Please try again later.

On May 14, 2018, at 10:49 AM, Good Tastes of Tuscany <info@tuscan-cooking-class.com> wrote:

Dear [REDACTED]

Very well I shall hold the villa for them .
you can pay here : please enter 2300 plus 600 and it ads the 4% tax .
www.tuscany-cooking-class.com/pay-online

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On 14 May 2018 at 16:16, [REDACTED] <[REDACTED]> wrote:

We would like to pay the extra 600 euros so the villa can be private (they do not want to share with others) Also, I want to pay the remaining balance...I show this is 2392.21 euros plus 600 euros for a total of 2992.21euros...how do I pay for the remainder?

[REDACTED]

On May 14, 2018, at 7:01 AM, Good Tastes of Tuscany <info@tuscan-cooking-class.com> wrote:

Dear [REDACTED] / [REDACTED],

Thank you for your booking request and I am pleased to confirm your reservation. Please find enclosed the voucher for your deposit payment and kindly confirm receipt of the same. Also I am enclosing the arrival doc along with this mail. Kindly send it back completed.

NOTE : Balance for the weekly programs need to be paid before arrival.

Warm Regards,
Sharmila.

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On 14 May 2018 at 03:08, Weekly Cooking <info@tuscan-cooking-class.com> wrote:

The period has been book. Below are the details.

Details

Reservation ID	[REDACTED]
Calendar ID	[REDACTED]
Calendar name	Weekly
Selected language	English

Check in 26 May 2018
Check out 02 June 2018
No book items 2
Price €4600.40

Payment method PayPal
Transaction ID [REDACTED]
Total €4784.42
Deposit ■ 50% €2392.21
Left to pay €2392.21

Extras

No extras.

Discount

No discount.

Coupons

No coupon.

Taxes & fees

New tax / fee label	Included in price
+4% will be added before processing	■ + 4%/day + €184.02

Price change + €184.02

Contact information

First name [REDACTED]
Last name [REDACTED]
Email [REDACTED]
Phone [REDACTED]
Address [REDACTED]
Dietary Cooking Class *Form field was not completed.*

Message

██████████ and ██████████ will take your Cooking Vacation in Italy May 26-June 2. They want to stay in ██████████. Thank you!, ██████████

<CW-██████████ and ██████████-26th May to 2nd June 2018 - 2 pax - NO SRS.docx>
<Arrival check list - cooking.docx>