

**From:** Good Tastes of Tuscany <info@tuscan-cooking-class.com>

**To:** [REDACTED] <[REDACTED]>

**Subject:** Re: Your booking request has been sent.

**Date:** Tue, 15 May 2018 13:22:47 +0000

**Attachments:** mime\_part\_1\_(application/vnd.openxmlformats-officedocument.wordprocessingml.document)

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Hi [REDACTED],

Thank you for your payment and I have enclosed herewith the voucher for your balance payment. Kindly confirm receipt of the same. Also in the arrival checklist, there is no separate space for entering the details, you can just type by its side and mail it back to me.

Warm Regards,  
Sharmila.

The team at Goodtastesoftuscany  
Accademia Italiana di Cucina Pandolfini- professional culinary school and Villa Pandolfini Estate  
A memorable Tuscan culinary experience for food lovers and professionals  
<http://www.tuscany-cooking-class.com>

On 15 May 2018 at 17:52, [REDACTED] <[REDACTED]> wrote:

Hello Sharmila...can you confirm you received the balance payment + the 600 euros for the private villa for [REDACTED] and [REDACTED]? My accounting department sent the payment yesterday...Also, is there paperwork you need the 2 girls to fill out? the 2 attachments we received had nothing to fill out...

On May 14, 2018, at 12:03 PM, Good Tastes of Tuscany <[info@tuscan-cooking-class.com](mailto:info@tuscan-cooking-class.com)> wrote:

maybe it is the card security as large amount , you may need to call for the credit card company to approve charge .

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On 14 May 2018 at 17:25, [REDACTED] <[REDACTED]> wrote:

ok thanks! I keep trying and it keeps giving me the same error message...I'll wait and try again in a few hours...

On May 14, 2018, at 11:23 AM, Good Tastes of Tuscany <[info@tuscan-cooking-class.com](mailto:info@tuscan-cooking-class.com)> wrote:

Hi [REDACTED],

Yes ok. Also make a note "Bal Pyt" I shall send you the balance pyt upon receipt of your payment//

Warm Regards,

Sharmila.

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On 14 May 2018 at 20:31, [REDACTED] <[REDACTED]> wrote:

I am receiving the strange response below when I try to make the payment...I will try again later as it is suggesting. In the Payment Reference field, I typed in [REDACTED] and [REDACTED] May 26-June2...just to let you know! :

Things don't appear to be working at the moment. Please try again later.

On May 14, 2018, at 10:49 AM, Good Tastes of Tuscany <[info@tuscany-cooking-class.com](mailto:info@tuscany-cooking-class.com)> wrote:

Dear [REDACTED]

Very well I shall hold the villa for them .

you can pay here : please enter 2300 plus 600 and it ads the 4% tax .

[www.tuscany-cooking-class.com/pay-online](http://www.tuscany-cooking-class.com/pay-online)

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On 14 May 2018 at 16:16, [REDACTED] <[REDACTED]> wrote:

We would like to pay the extra 600 euros so the villa can be private (they do not want to share with others) Also, I want to pay the remaining balance...I show this is 2392.21 euros plus 600 euros for a total of 2992.21euros...how do I pay for the remainder?

[REDACTED]

On May 14, 2018, at 7:01 AM, Good Tastes of Tuscany <[info@tuscany-cooking-class.com](mailto:info@tuscany-cooking-class.com)> wrote:

Dear [REDACTED] / [REDACTED],

Thank you for your booking request and I am pleased to confirm your reservation. Please find enclosed the voucher for your deposit payment and kindly confirm receipt of the same. Also I am enclosing the arrival doc along with this mail. Kindly send it back completed.

NOTE : Balance for the weekly programs need to be paid before arrival.

Warm Regards,  
Sharmila.

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On 14 May 2018 at 03:08, Weekly Cooking <[info@tuscany-cooking-class.com](mailto:info@tuscany-cooking-class.com)> wrote:  
The period has been book. Below are the details.

## Details

Reservation ID	██████████
Calendar ID	██████████
Calendar name	Weekly
Selected language	English

Check in	26 May 2018
Check out	02 June 2018
No book items	2
<b>Price</b>	<b>€4600.40</b>

Payment method	PayPal
Transaction ID	██
<b>Total</b>	<b>€4784.42</b>
<b>Deposit</b>	<b>■ 50%</b> <b>€2392.21</b>
<b>Left to pay</b>	<b>€2392.21</b>

## Extras

*No extras.*

## Discount

*No discount.*

## Coupons

*No coupon.*

## Taxes & fees

<b>New tax / fee label</b>	<b>Included in price</b>
+4% will be added before processing	■ + 4%/day + €184.02

**Price change** + €184.02

### Contact information

**First name** [REDACTED]

**Last name** [REDACTED]

**Email** [REDACTED]

**Phone** [REDACTED]

**Address** [REDACTED]

**Dietary Cooking Class** *Form field was not completed.*

**Message** [REDACTED] [REDACTED] and [REDACTED] [REDACTED] will take your Cooking Vacation in Italy May 26-June 2. They want to stay in [REDACTED]. Thank you!, [REDACTED]

<CW-[REDACTED] [REDACTED] and [REDACTED] [REDACTED]-26th May to 2nd June 2018 - 2 pax - NO SRS.docx>  
<Arrival check list - cooking.docx>