

**From:** [REDACTED] <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 23MAY18 [REDACTED]  
**Date:** Tue, 22 May 2018 17:38:15 +0000

---

ok, got it...I will tell him around 6/7pm for arrival. thank you!

On May 22, 2018, at 1:36 PM, [REDACTED] <[REDACTED]> wrote:

Even later than 1 pm . Maybe around 6pm or 7pm

Envoyé de mon iPhone

Le 22 mai 2018 à 19:34, [REDACTED] <[REDACTED]> a écrit :

[REDACTED], Leonardo, the owner of the Airbnb is asking what time you will arrive the house tomorrow in Florence. I am going to tell him approximately 1pm local time and I will give him your cell number also...

On May 20, 2018, at 7:04 AM, [REDACTED] <[REDACTED]> wrote:

thank you [REDACTED]

2018-05-20 4:08 GMT+02:00 [REDACTED] <[REDACTED]>:

Hi [REDACTED]. Here is your ticket to Bologna and the car rental! The minimum you can rent a car is one day so you can drop off on 24th. Confirm receipt please. Thanks. [REDACTED]

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** May 19, 2018 at 8:39:11 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 23MAY18 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

View your Trips

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

---

[REDACTED] Ticket AF [REDACTED]-19MAY

**Wednesday 23 May 18**

**Other Information**

---

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

**Flight Information**

---

|                        |                                |
|------------------------|--------------------------------|
| Date                   | 23 May 2018                    |
| Airline                | <b>Air France</b>              |
| Airline Record Locator | [REDACTED]                     |
| Flight/Class           | <b>AF 1228</b> M Economy Class |
| Origin                 | Paris, Charles De Gaulle       |
| Destination            | Bologna, Guglielmo Marconi     |
| Departing              | 07:20 AM                       |
| Arriving               | 09:00 AM                       |
| Departure Terminal     | Terminal 2 F                   |
| Estimated Time         | 1 Hr 40 Mins                   |
| Stops                  | Non-stop                       |
| Seats                  | [REDACTED]                     |
| <b>Confirmed</b>       |                                |

**Rental Car Information**

---

|                 |   |
|-----------------|---|
| Agency          | <b>Hertz Rent A Car</b>                           |
| Pick Up date    | 09:00 AM / 23 May 2018                            |
| Pick Up Address | Bologna   |
| Drop Off date   | 05:05 PM / 23 May 2018                            |
| Drop Off        | Florence, Via Palagio Degli Spini, Florence 50145 |
| Car Size        | Compact   |
| Telephone       | [REDACTED]  |
| Rate            | 34.25 EUR Per Day                                 |
| Mileage         | Unlimited free mileage                            |

Approximate price including taxes EUR64.25

Confirmation Number

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express

products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.